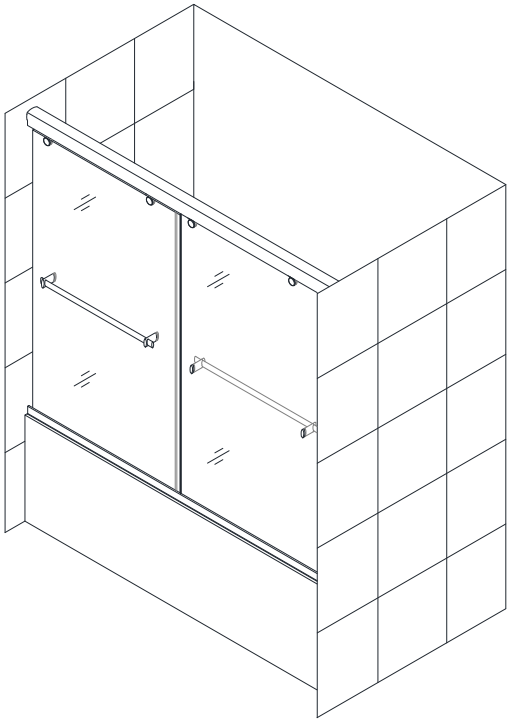
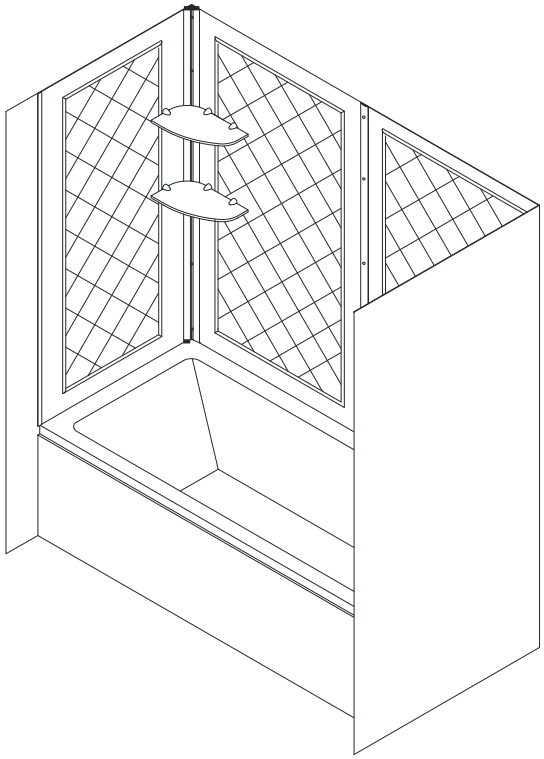
Charisma Tub Door & QWALL-TUB Kit

Tub Door and Shower Backwalls Kit Installation Instructions

IMPORTANT

DreamLine™ reserves the right to alter, modify or redesign products at any time without prior notice. For the latest up-to-date technical drawings, manuals or any other details please refer to the support.BathAuthority.com web page.





STEP 1: Install Shower Backwalls

Shower Backwalls Installation Instructions

STEP 2: Install Shower Door

Shower Door Installation Instructions

Please read these instructions carefully before installing. If you have any questions regarding installation, please call our technical support specialists Monday through Friday 9:00 AM – 5:00 PM EST at Phone: 1-866-731-2244, Fax: 1-866-227-1533 or e-mail our technical support group at *support@BathAuthority.com*.

For more information on DreamLine Shower Kit please visit www.BathAuthority.com

CHARISMA

SHOWER/TUB DOOR INSTALLATION INSTRUCTIONS

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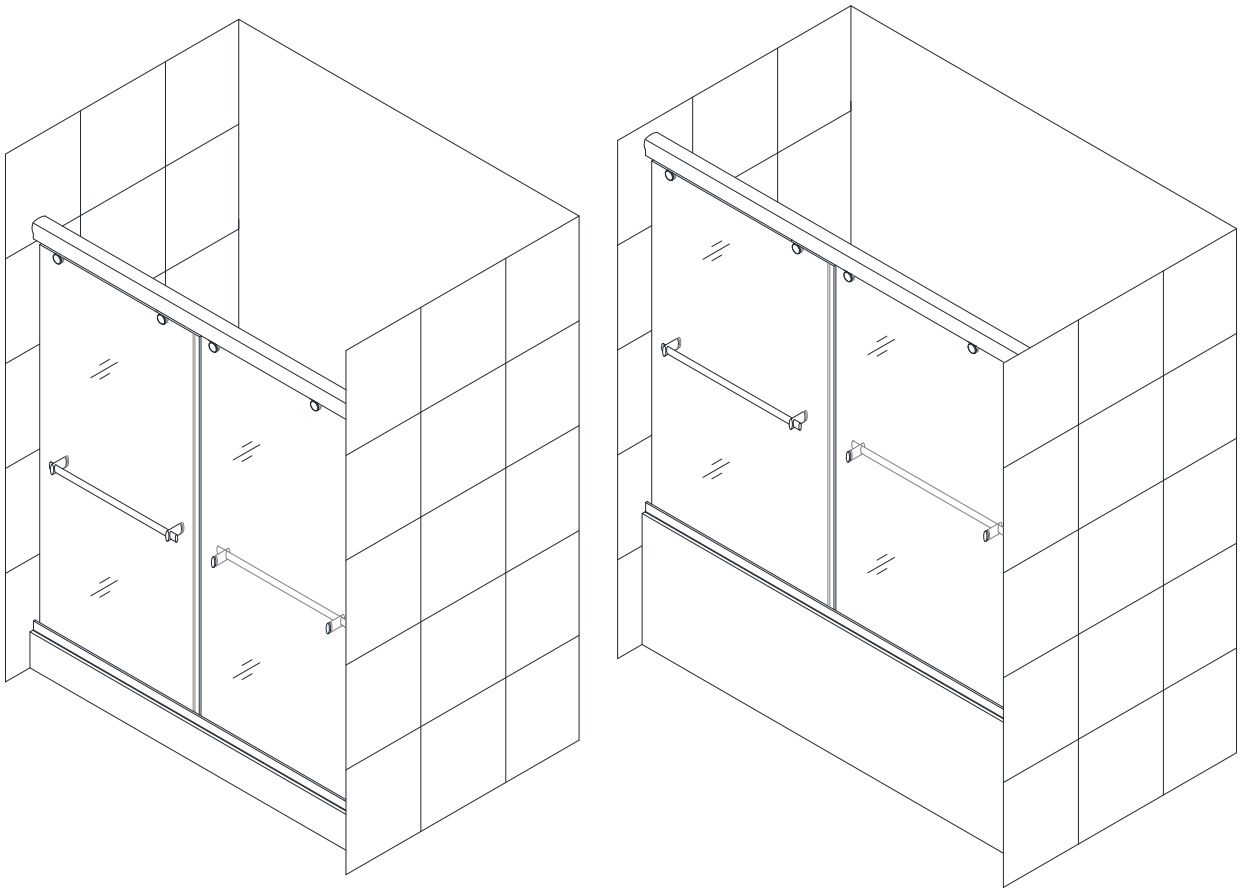

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For more information on DreamLine Shower Doors and Tub Doors please visit www.BathAuthority.com

Preparation

1. After opening all boxes and packages, read this introduction carefully. Check that all of the needed parts are included in the package, by marking all the components on the "Detailed Diagram of Shower/Tub Door Components". Examine boxes and packages for shipping damage. If the unit has been damaged, has a finishing defect, or has missing parts, please contact our customer support department within 5 business days of the delivery date. Please note that **DreamLine™ will not replace any damaged products or missing parts free of charge after 5 business days or if the product has been installed.** Feel free to contact DreamLine™ if you have any questions.

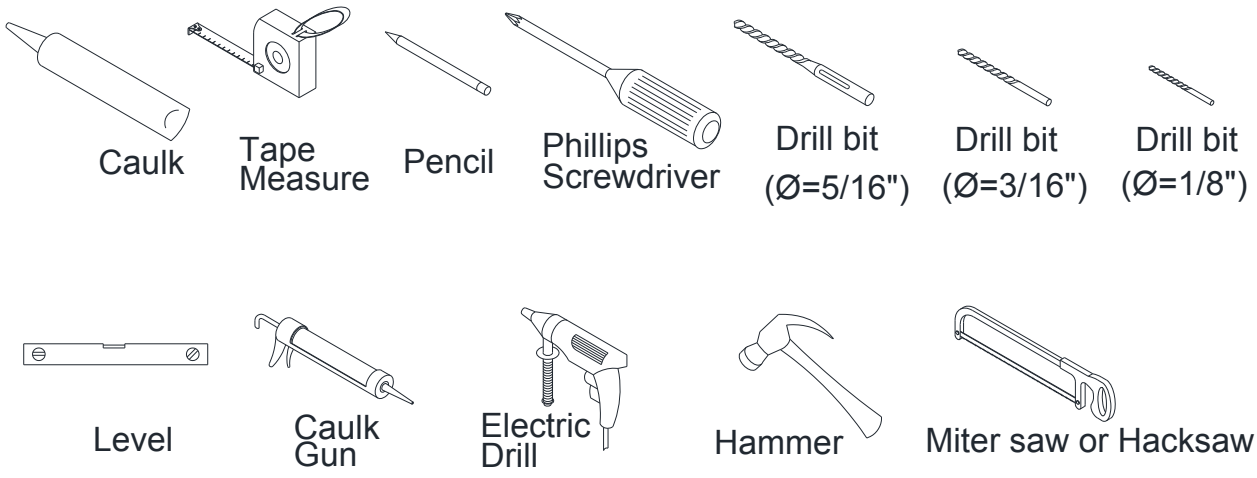
2. **Please note that you should consult your local building codes with questions on installation compliance standards. Building and plumbing codes may vary by location, and DreamLine™ is not responsible for code compliance standards for your project and will not accept any returns.**

3. Prior to the installation, please insure that the surface is level and solid and will be able to support the total weight of the unit. Also make sure that the walls are plumb. Please, note that some adjustments, cutting and drilling might be necessary during the installation process. **Please protect all primary surfaces of the product during installation.**

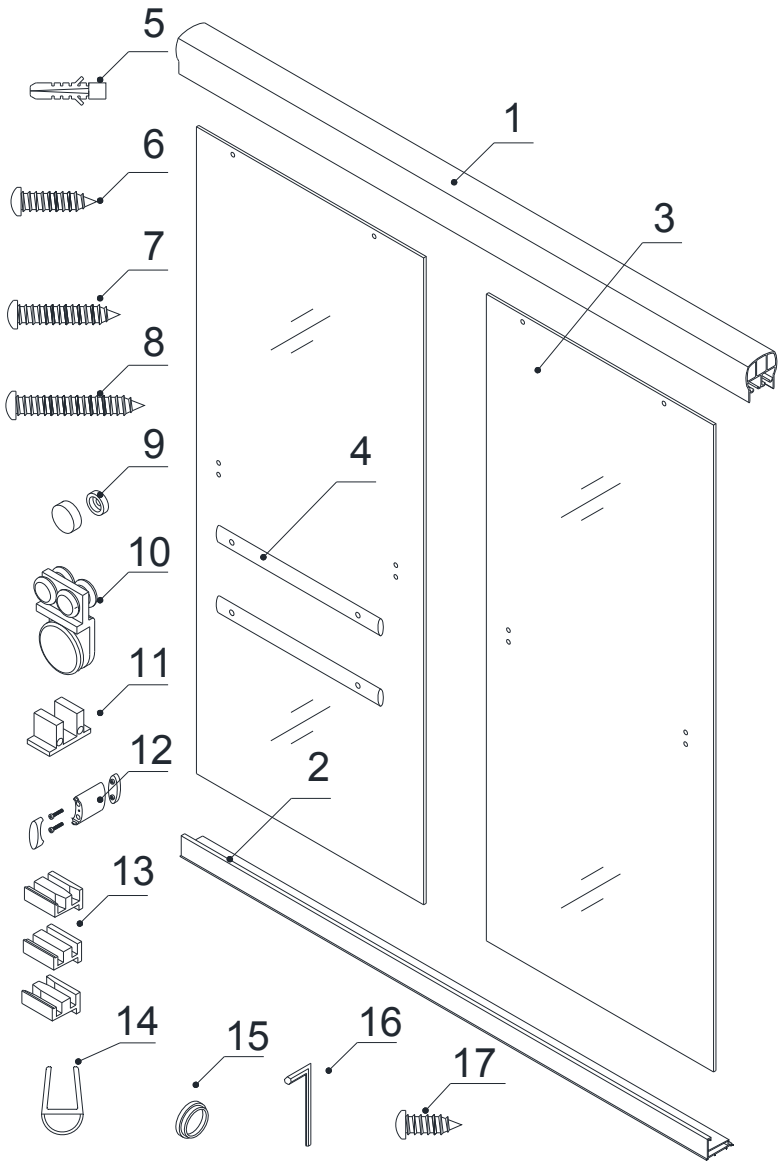
4. **Never set your glass down directly onto a tile floor.** Always use a piece of wood or cardboard to protect the bottom edge and corners of the glass.

5. **Please NOTE! This door does not have out-of-plumb adjustment. Make sure your walls are plumb and your sill is level and that your finished opening width is between 56" and 60"**

Tools Required



Detailed Diagram of Shower/Tub Door Components



Packing List

01	Guide rail	1pc	10	Roller assembly	4pcs
02	Threshold	1pc	11	Guide rail bracket	2pcs
03	Glass door	2pcs	12	Handle bracket	4pcs
04	Handle	2pcs	13	Guide block (left, right, middle)	1set
05	Wall anchor	4pcs	14	Bumper strips	4pcs
06	Round head screw ST4.2×16	6pcs	15	Decorative cover for Threshold	2pcs
07	Round head screw ST4.2×25	2pcs	16	4mm hex wrench	1pc
08	Round head screw ST4.2×35	4pcs	17	Round head screw ST4.2×10	2pcs
09	Decorative cover for Guide block	6pcs			

NOTE: Carefully unpack your unit and inspect it. Lay it out and identify all of the parts using the detailed diagram above and packing list in your manual as a reference. Before discarding the carton, check for any small hardware bags that may have fallen to the bottom of the box. If any parts are damaged or missing, please contact DreamLine™ for replacement.

NOTE: Retain these installation instructions for future reference.

Shower/Tub Door Installation

1. Measure your finished opening width. This distance is marked as **"W".**

   See Fig. 1 for details.

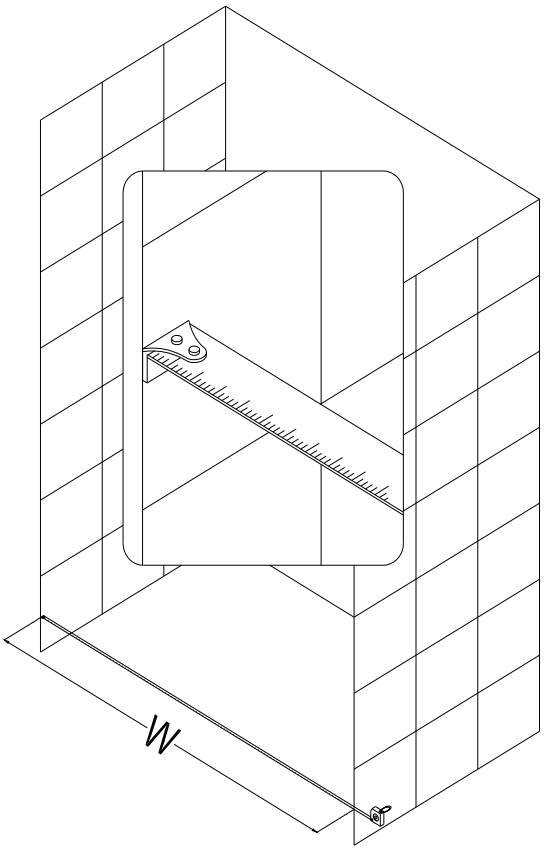


Fig. 1

2. The **Guide rail (01)** and the **Threshold (02)** have been precut for an opening width of **60".**
   If your finished opening width is less than **60"**, you will need to cut the **Guide rail** and the **Threshold** to the size of **"W"**.
   You can use a chop saw if available or a hack saw. File down any burrs that occur to prevent scratches on the wall.

   NOTE: The Guide Rail and Threshold must be cut to the same length. **This unit does not allow for out of plumb wall conditions.**

   See Fig. 2 and Fig. 3 for details.

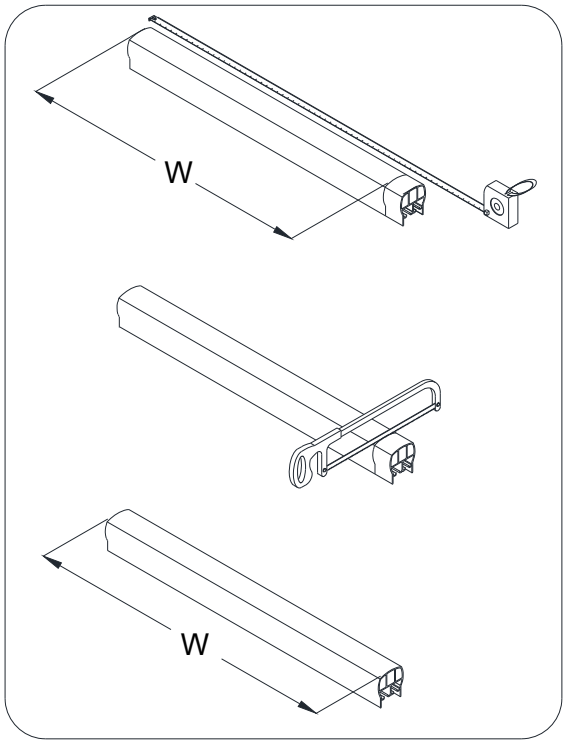


Fig. 2

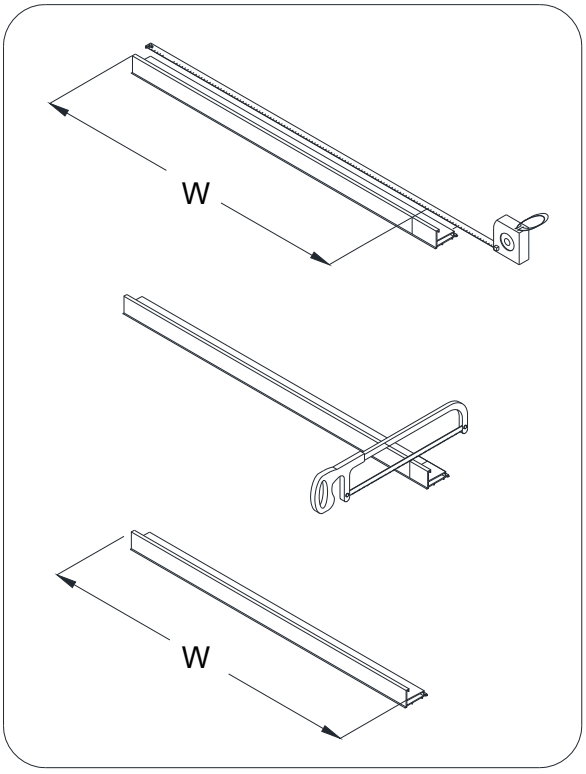


Fig. 3

3. If the **Threshold (02)** has been cut off, the pre-drilled hole may be shifted. In this case you will need to drill another hole. Drill the hole from the top, **1-1/2"** away from the end of the **Threshold**.
   Drill through both layers of aluminum using **Ø3/16"** drill bit, and then enlarge the hole of the first layer with **Ø5/16"** drill bit.

   See Fig. 4 for details.

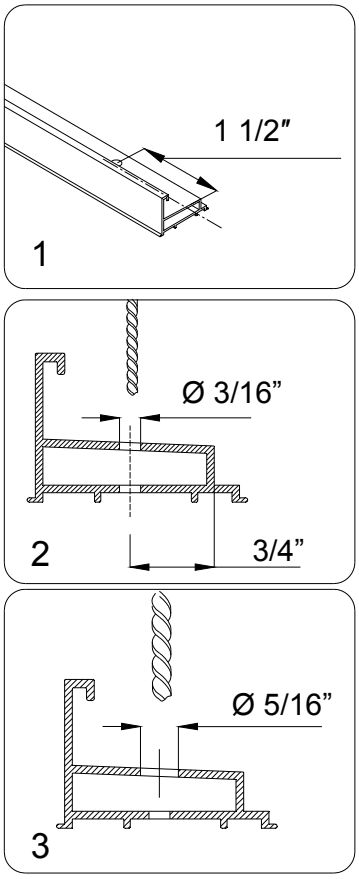


Fig. 4

4. Place the **Threshold (02)** in the desired position and parallel to the front edge of the Shower base or the Tub.
   Measure the distance from the front edge of the **Threshold** to the far corner of the wall. This distance is **"X".**
   (you will need this distance for Step 6)
   Mark the drill holes through the predrilled holes at both ends of the **Threshold.**

   See Fig. 5 for details.

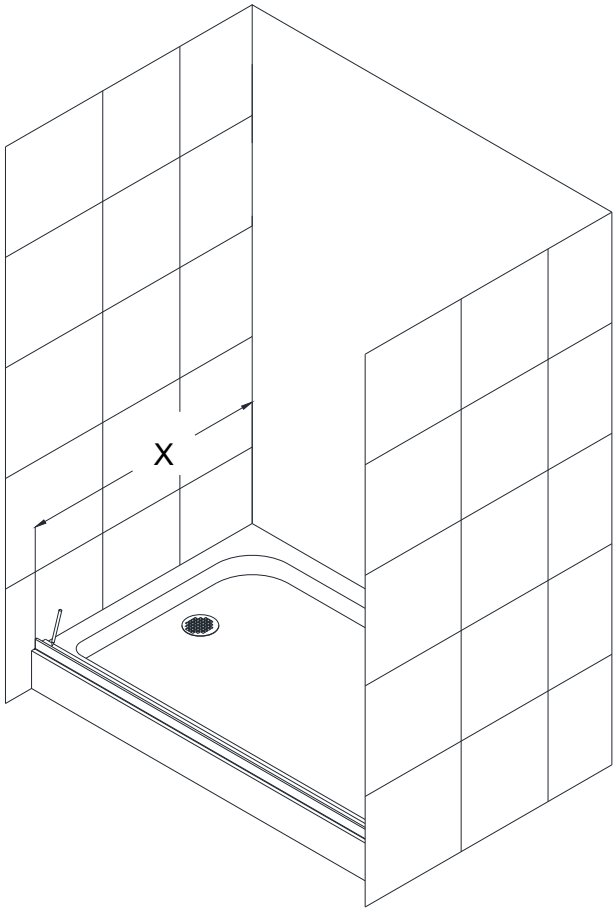


Fig. 5

5. Drill the holes in the Shower base or the Tub using **Ø 1/8"** drill bit. Apply a layer of caulk or silicone to the bottom side of the **Threshold (02)** and secure it to the Shower base with the **Round head screw ST4.2×25 (07)**.
   Cover the screw holes with the **Decorative covers for Threshold (15).**

   See Fig. 6 for details.

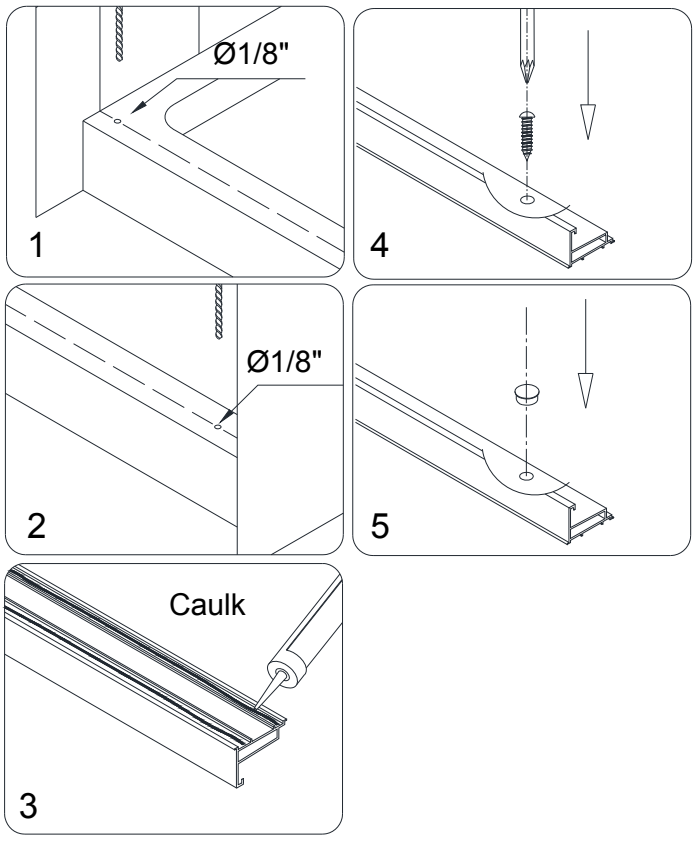


Fig. 6

Height of the Guide Rail Bracket for Shower door.

6. Place your **Guide Rail Bracket (11)** at a height of **69-1/4"** from the base and at dimension **"X"** from the back wall (from Step 4).
   Even front bottom corner of the **Guide Rail Bracket** with the outside of the **Threshold (02)** to mark the wall for drilling.
   Be sure to keep the **Guide Rail Bracket** level.

   See Fig. 7 for details.

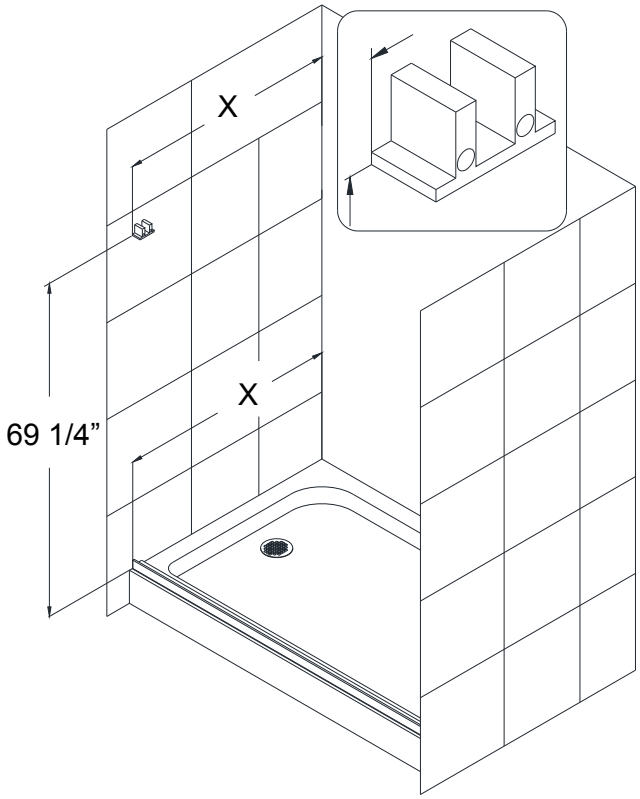


Fig. 7

Height of the Guide Rail Bracket for Tub door.

7. Place your **Guide Rail Bracket (11)** at a height of **55-3/16"** from the base and at dimension **"X"** from the back wall (from Step 4).
   Even front bottom corner of the **Guide Rail Bracket** with the outside of the **Threshold (02)** to mark the wall for drilling.
   Be sure to keep the **Guide Rail Bracket** level.

   See Fig. 8 for details.

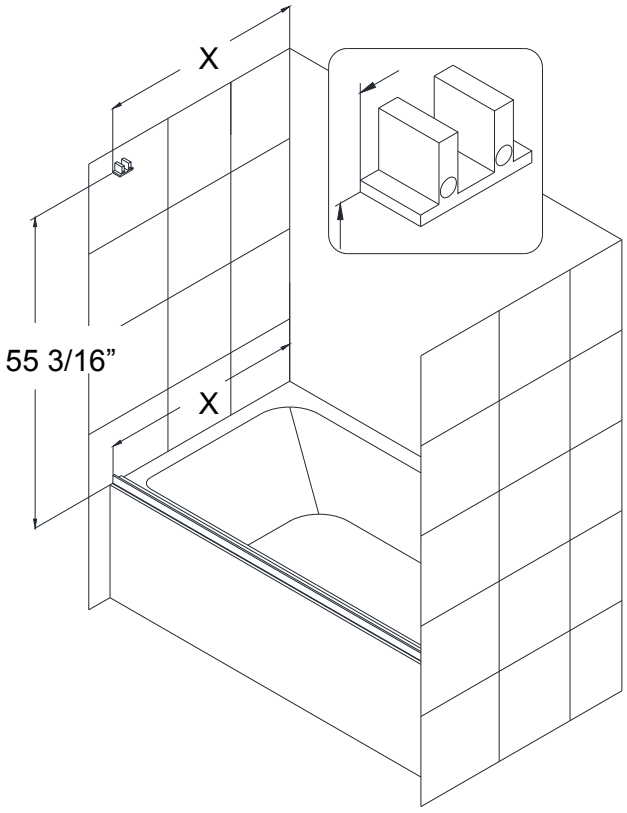


Fig. 8

8. Mark the drill holes on the wall using the **Guide rail bracket (11).**
   Drill the holes using **Ø 5/16"** drill bit, insert the **Wall anchors (05)** and secure the **Guide rail bracket** to the wall with the **Round head screw ST4.2×35 (08)**.

   See Fig. 9 for details.

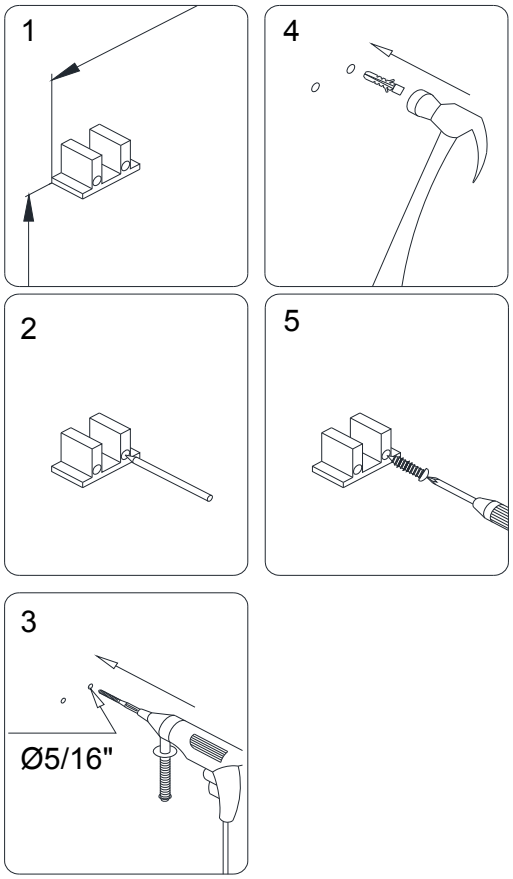


Fig. 9

9. Repeat Step 6 / Step 7 and Step 8 to mount the second **Guide rail bracket (11)** to the opposite wall.

   See Fig. 10 for details.

   Note: The **Guide Rail (01)** must be installed *level* and parallel to the **Threshold (02)** to ensure proper operation the unit.

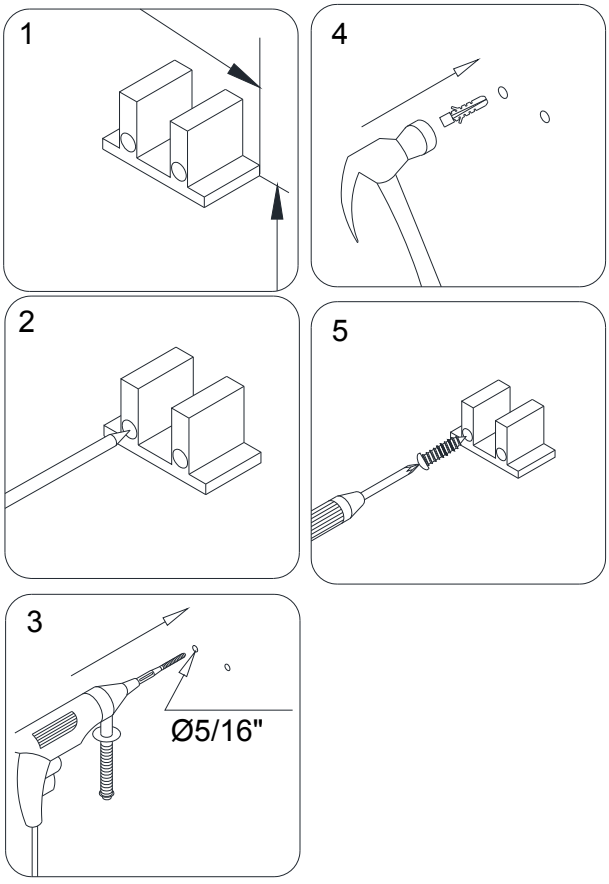


Fig. 10

10. Bring the **Guide rail (01)** over the top of the **Guide rail brackets (11)** and lock them together.
    Mark the drill holes in the **Guide rail** through the hole in the middle of the bracket. Remove the **Guide rail** and drill the holes using **Ø 1/8"** drill bit. Slide the **Roller assemblies (10)** into the channel of the **Guide rail.** (Two rollers in each slot).

    NOTE:
    Pay attention to the direction of the **Roller assemblies** (They all need to face the same direction as shown in Figure 10, images 5-6)

    Place the **Guide rail** back into position and fasten the **Guide rail** to the **Guide rail bracket** with the **Round head screw ST4.2×10 (17)**.

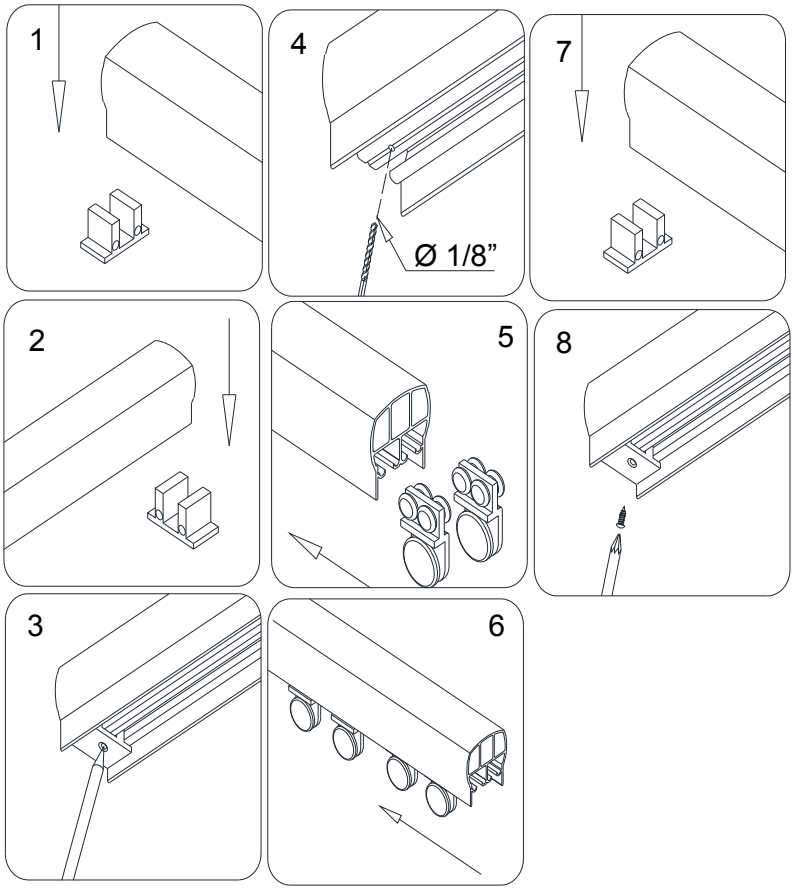


Fig. 11

See Fig. 11 and Fig. 12 for details.

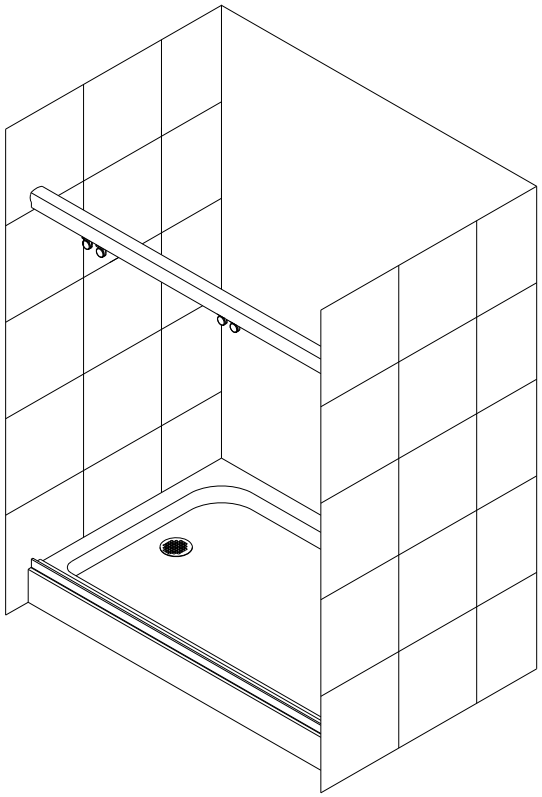


Fig. 12

11. Secure the **Glass doors (03)** onto the **Roller assemblies (10)** and fasten them with the provided bolts.
    Attach the **Handle brackets (12)** onto the **Glass doors**.
    Attach **Handles (04)** to the **Handle brackets**.

    See Fig. 13 and Fig. 14 for details.

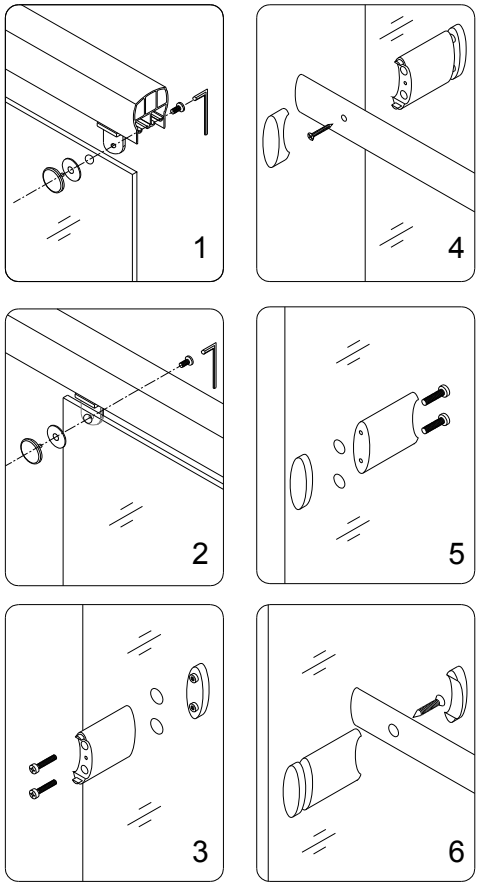


Fig. 13

NOTICE:
On the outside **Glass door**, the **Handle** must be installed outwards.
On the inside **Glass door**, the **Handle** must be installed inwards.

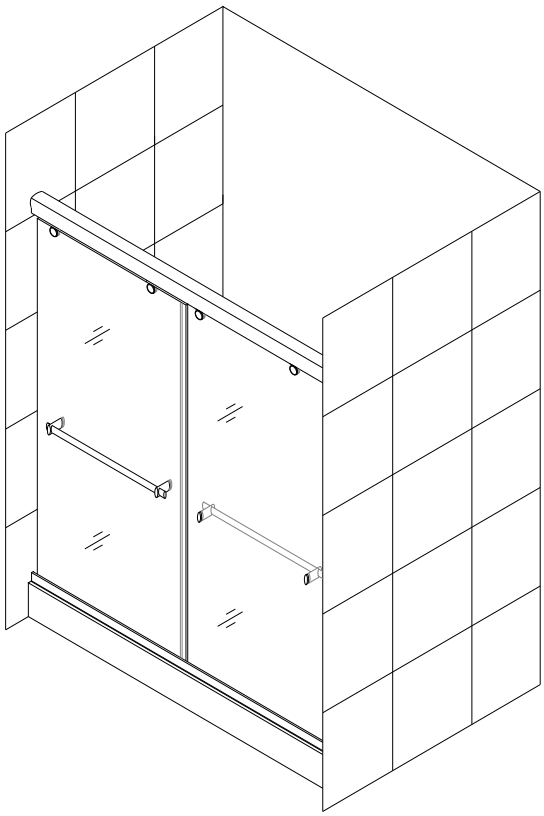


Fig. 14

12. Slide the **Glass doors (03)** to the right side and secure the **Left Guide block (13)** to the left end of the **Threshold (02)**.
    Drill the holes into the **Threshold** through predrilled holes in the **Guide block** and fasten the **Guide Block** with the **Round head screw ST4.2×16 (06).**
    Slide the **Middle Guide block (13)** off the left edge of the **Glass doors** and secure it to the center of the **Threshold.** Drill the holes into the **Threshold** using **Ø 1/8"** drill bit and fasten the **Guide block** to it using **Round head screw ST4.2×16 (06)**.
    Now slide the two doors to the left side and install the **Right Guide block (13)** to the right end of the **Threshold.**
    Cover the screws with the **Decorative covers for Guide block (09)**.

    See Fig. 15.1, Fig. 15.2 and Fig. 15.3 for details.

    NOTICE: To align the doors you need to adjustment the bolts on the rollers.

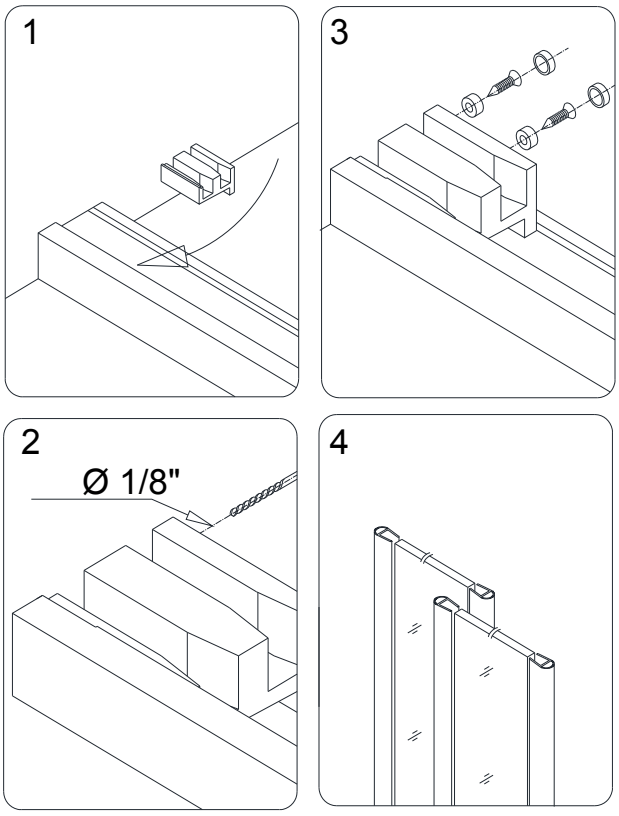


Fig. 15

13. Press the **Bumper strips (14)** on the vertical edges of the **Glass doors (03).**

    See Fig. 15.4 for details.

14. Apply sealant along the connection of the **Guide rail (01)** and the Shower base.

    See Fig. 16 and Fig. 17 for details.

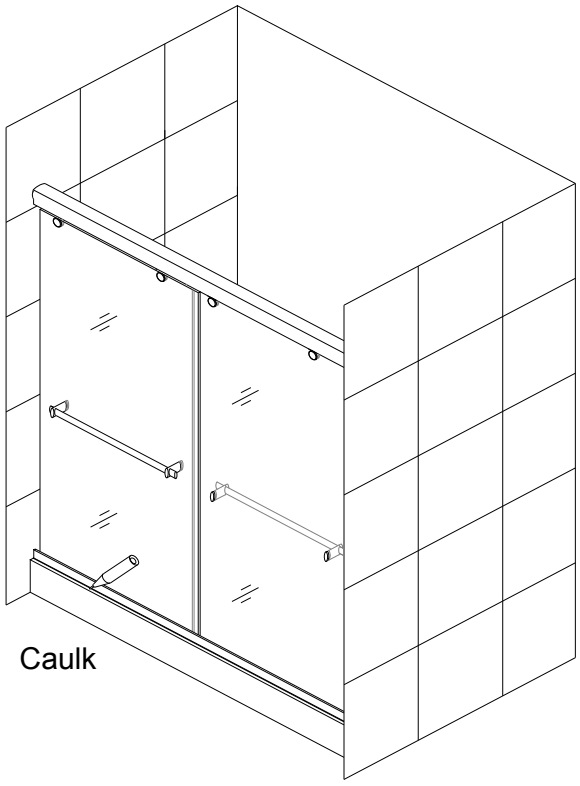


Fig. 16

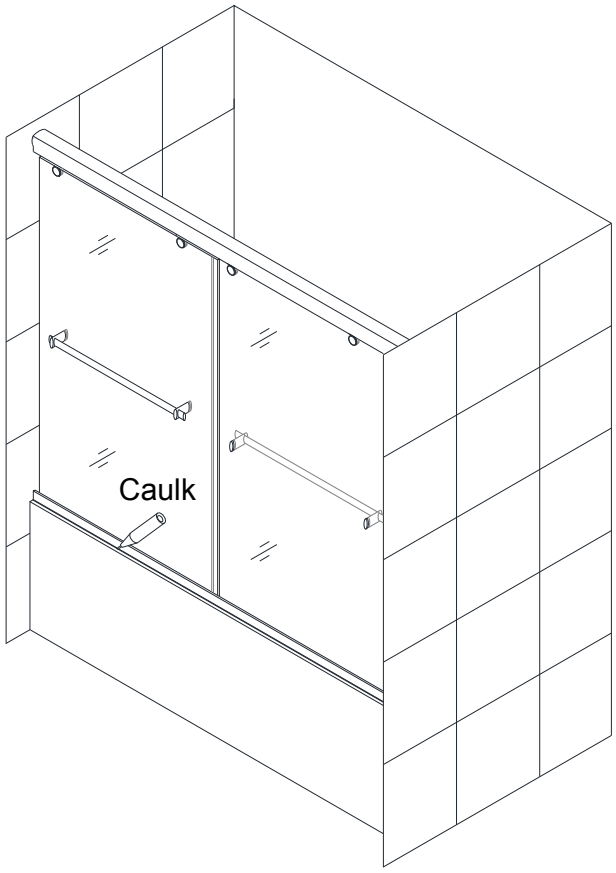


Fig. 17

Product Maintenance

To ensure long lasting life for your acrylic back walls, wipe them off after each use with a soft cloth. To clean the acrylic back walls use non-abrasive sprays or cream based cleaners. Never use abrasive cleansers, metal brushes or scrapers that could scratch or dull the surface.

To ensure long lasting life for your glass shower products, wipe them off after each use with a soft cloth. Rinse and wipe of the glass using either soft cloth or squeegee to prevent soap buildup. Never use abrasive cleaners and cleaning products that contain scoring agent because this may scratch the surface. Never use bristle brushes or abrasive sponges.

To ensure a long lasting finish wipe off the metal parts after each use with a soft cloth. Do not use abrasive cleaners or cleaning products containing ammonia, bleach or acid. If accidentally used, rinse the surface as soon as possible to prevent finish peeling or corrosion. After cleaning the shiny finishes, rinse thoroughly and wipe dry with soft cloth. Clean stainless steel surfaces at least once a week. When applying stainless steel cleaner or polish, work with (not across) the grain. Never use abrasive sponge or cloth, steel wool or wired brushes.

QWALL TUB

TUB ACRYLIC BACK WALL INSTALLATION INSTRUCTIONS

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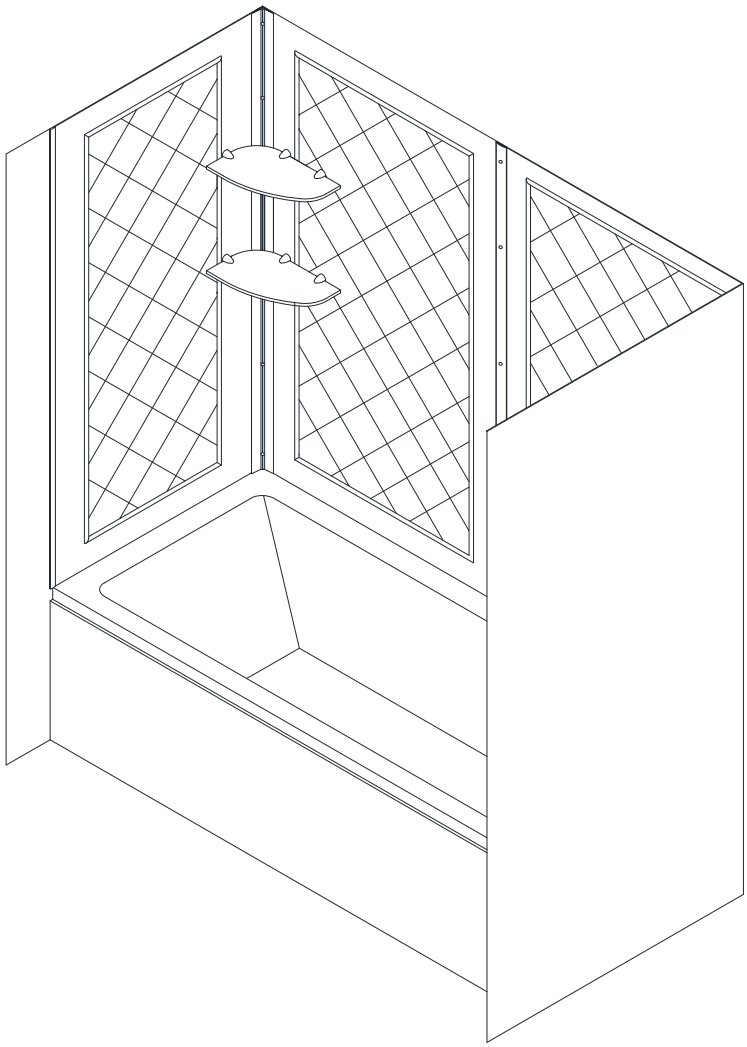

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For more information on DreamLine™ Tub Back Wall please visit www.BathAuthority.com

Preparation

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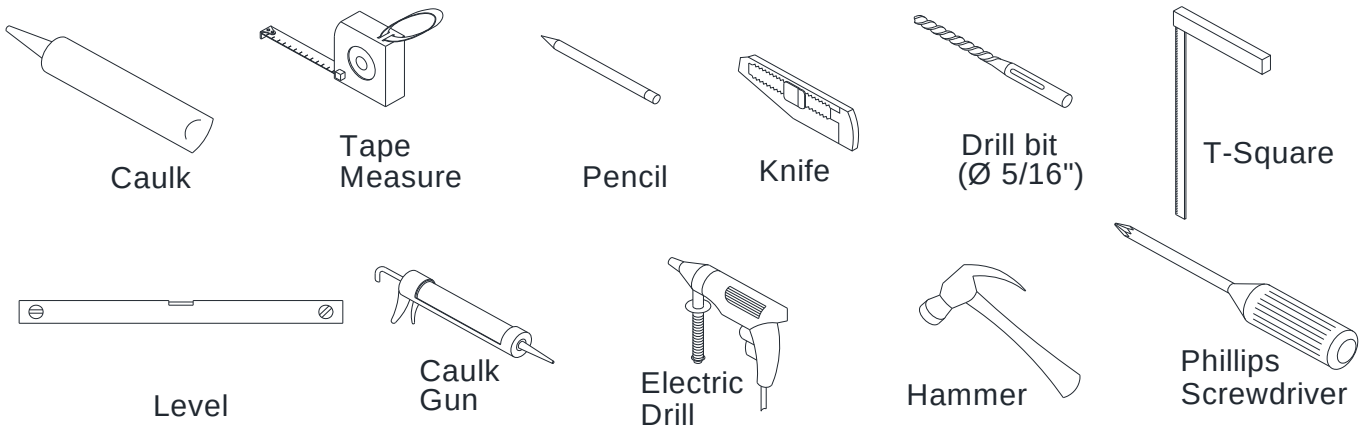
2. **Please note that you should consult your local building codes with questions on installation compliance standards. Building and plumbing codes may vary by location, and DreamLine is not responsible for code compliance standards for your project.**

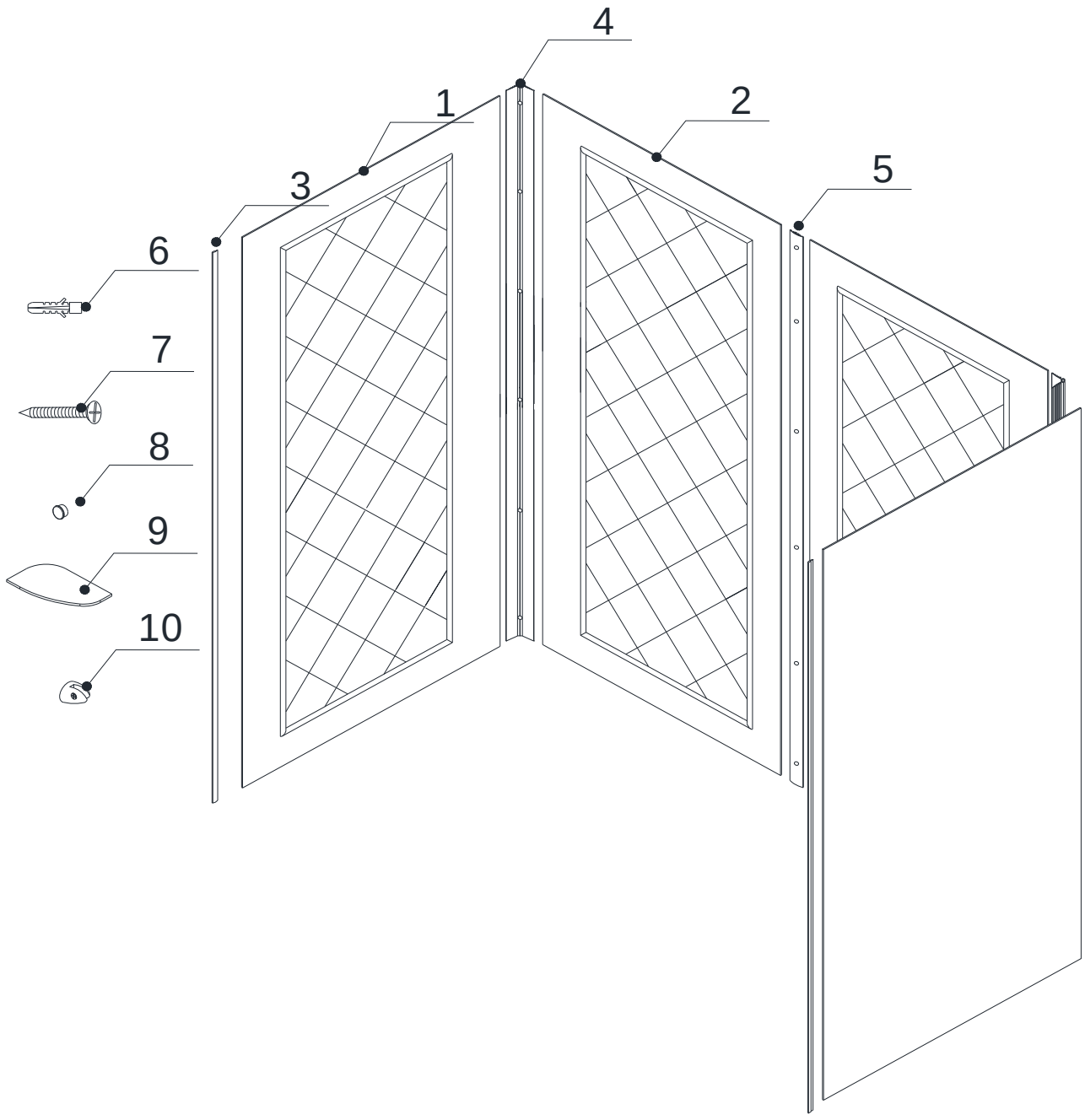
3. This acrylic wall system is specially designed to be installed over any solid surface. If you are installing the acrylic walls over the existing tiles, remove all loose tiles before the installation. If you are installing over the existing painted walls, take all loose paint off. Please, note that some cutting and drilling might be necessary during the installation process.

4. Make sure to turn off the water supply, remove faucet, handles or any fixture trims protruding from the wall. Clean the surface removing soap film and dirt from all wall surfaces using regular household detergent, then wipe it dry.

Tools Required



Detailed Diagram of Tub Back Wall Components



Packing List

01	Side panel	2pcs	06	Wall anchor	21pcs
02	Back panel	2pcs	07	Countersunk screw ST4.2×30	21pcs
03	Decorative edge molding	2pcs	08	Decorative cover	15pcs
04	Corner cover	2pcs	09	Glass shelf	2pcs
05	Wall cover	1pc	10	Shelf bracket	6pcs

NOTE: Unpack your unit carefully and inspect it. Lay it out and identify all parts using the detailed diagram and packing list in your manual as a reference. Before discarding the carton, check for small hardware bags that tend to fall to the bottom of the box. If any parts are damaged or missing, please contact DreamLine™ for replacement.

Back Panel Installation Instruction

1. Measure the distance of the back wall of the tub (corner to corner)
   The distance is **"W"**

   See Fig. 1 for details.

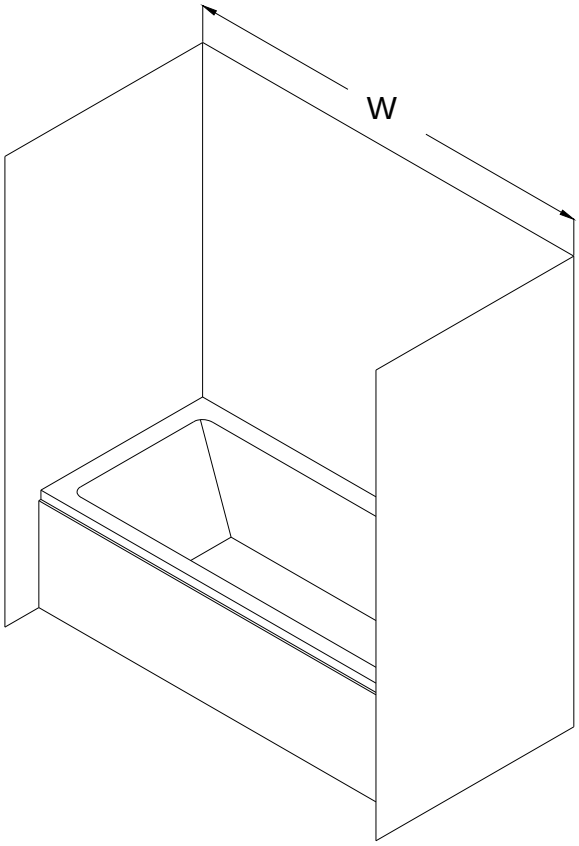


Fig. 1

2. Divide the **W** measurement by **2 (W/2)**. Place a mark on the back wall and draw a vertical line from top to bottom.

   See Fig. 2 for details.

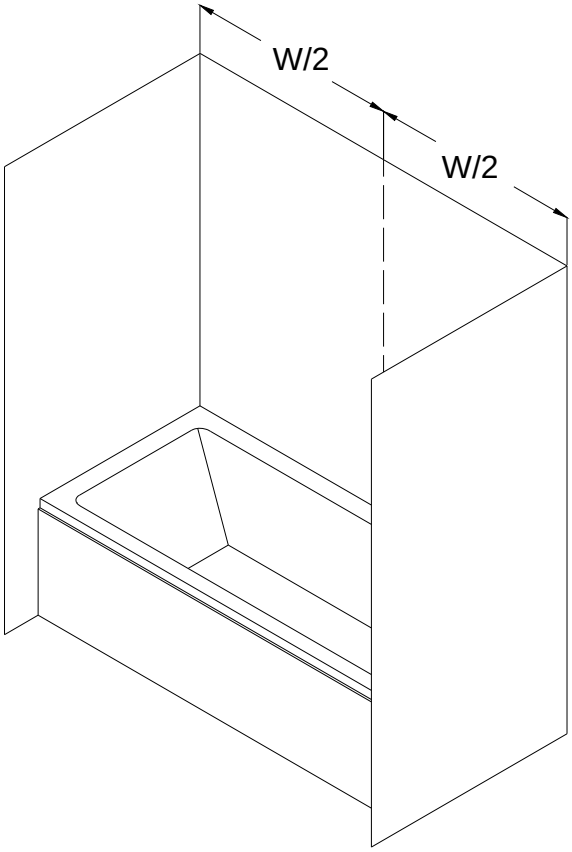


Fig. 2

3. Measure the side walls from the corner to the front point where the **Side panel (01)** is going to end. This distance is **"D".**

   See Fig. 3 for details.

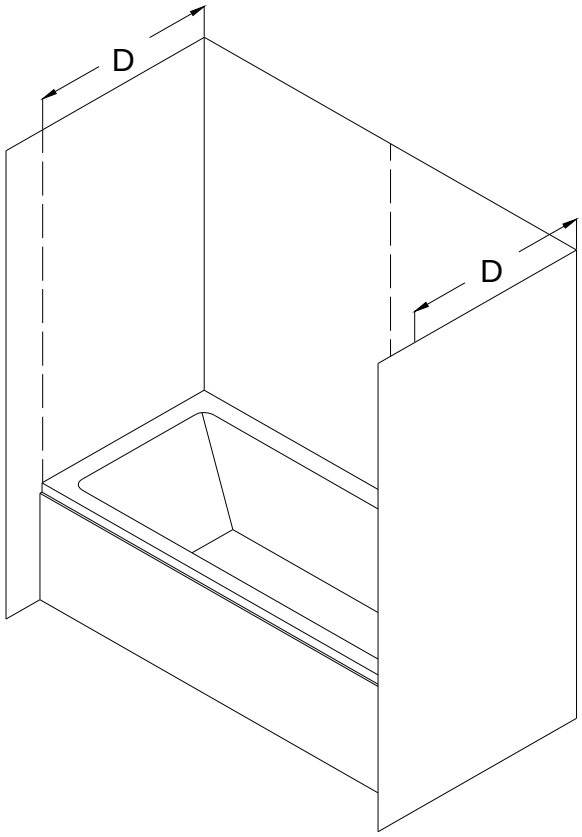


Fig. 3

4. Verify on which side of your tub wall the fixtures will be installed. Place a mark on the side wall (**NB: not the side panel!**) with a distance of **1" (one inch)** from the corner and draw a vertical line from top to bottom.
   Take the exact measurements:
   - from the fixture to the line: **(A, B, C)**
   - from the fixture to the bottom: **(E, F)**.

   See Fig. 4 and Fig. 5 for details.

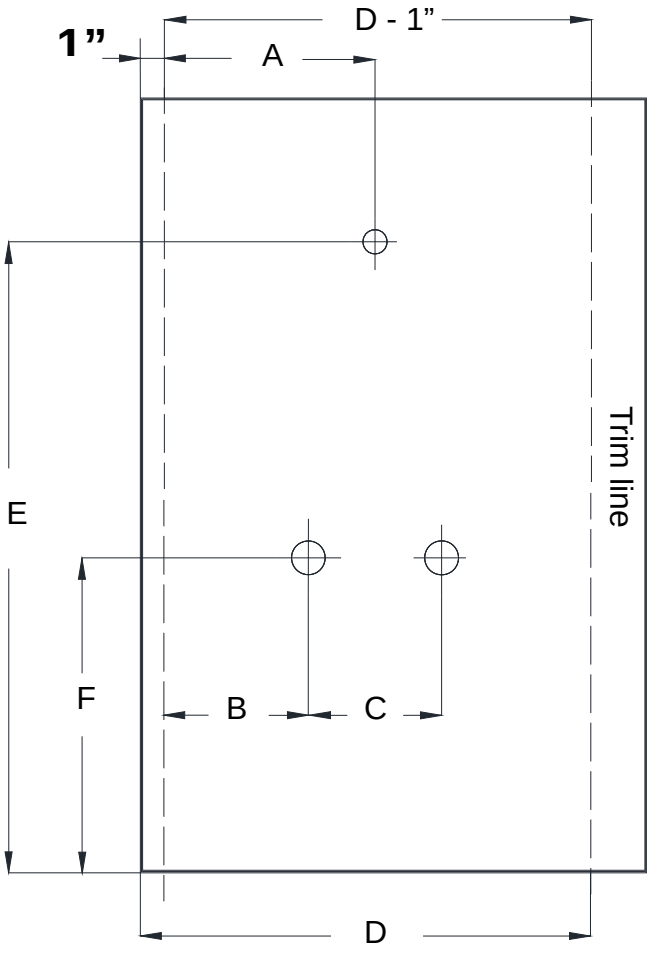


Fig. 4

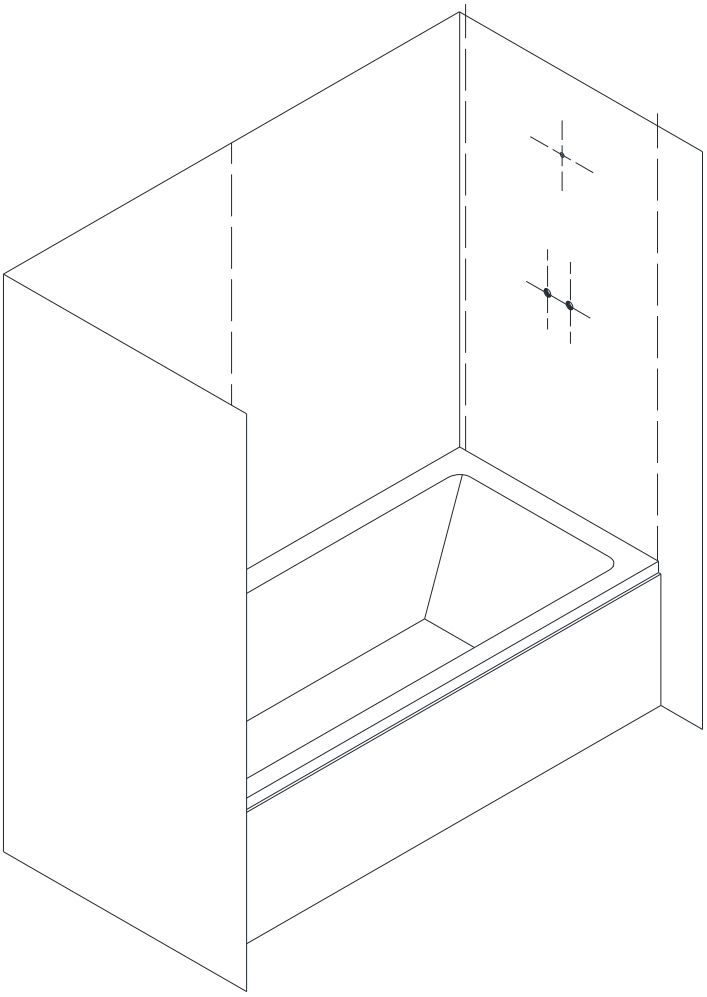


Fig. 5

5. Attach the **Center cover (05)** vertically at the center point along the line and mark the drilling holes through the predrilled holes on the **Center cover.**
   Drill the holes using **Ø5/16”** drill bit and insert the **Wall Anchors (06)**.

   See Fig. 6 and Fig. 7 for details.

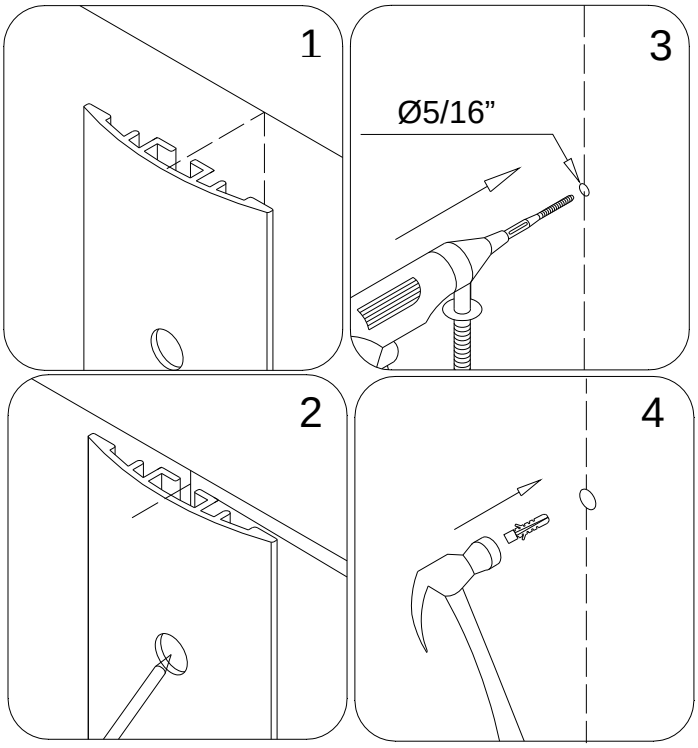


Fig. 6

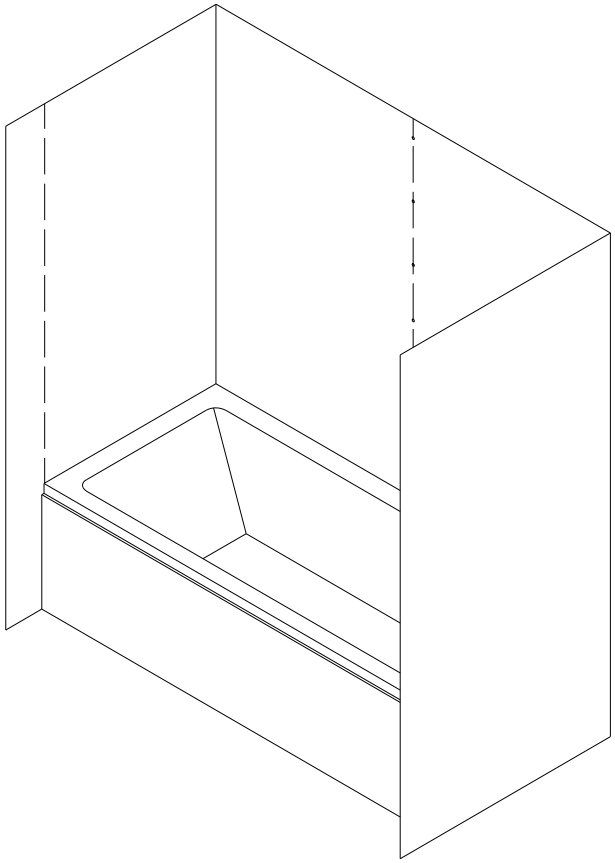


Fig. 7

6. Attach the **Corner cover (04)** to the corner of the wall and mark the drilling holes through the predrilled holes on the **Corner cover**.
   Drill the holes using **Ø5/16"** drill bit and insert the **Wall Anchors (06)**.

   See Fig. 8 and Fig. 9 for details

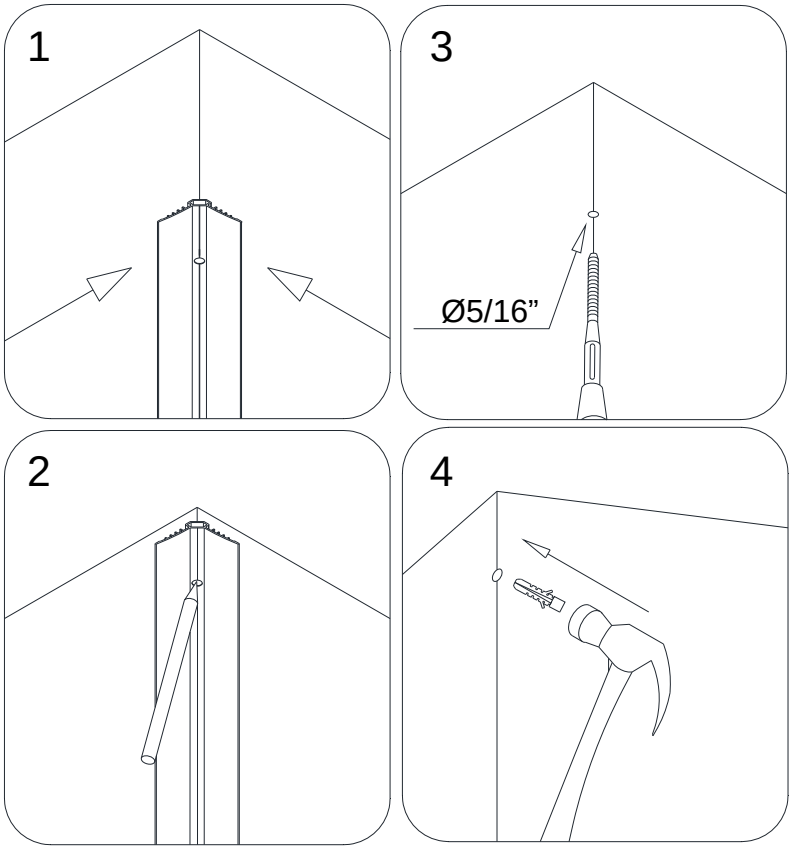


Fig. 8

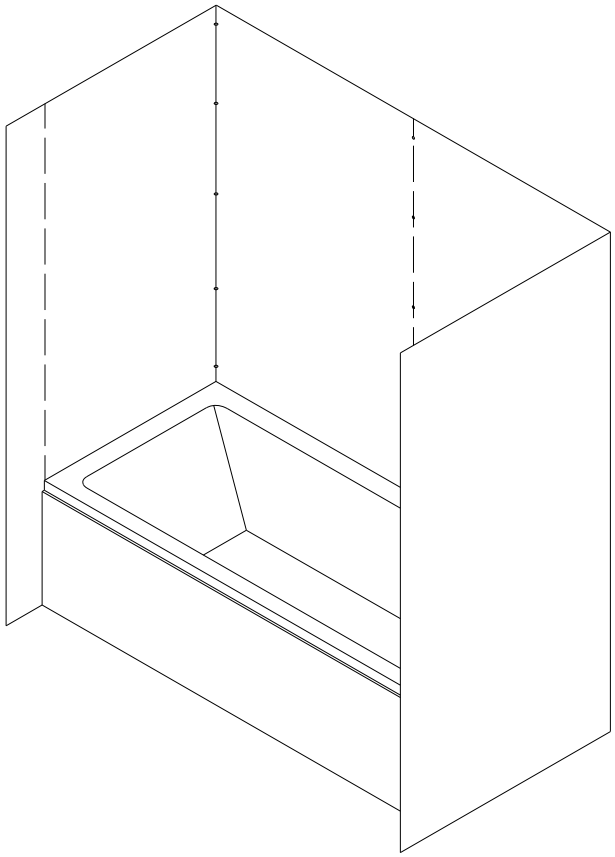


Fig. 9

7. Determine the position of both **Back panels (02)**.

   NOTE:

   a) Narrow side of the **Back panel** cannot be trimmed and should face the center of the Back wall.
   b) Wide side of the **Back panel** can be trimmed to the size of the wall and should face the corner.

   Place a mark on the wide side of the **Back panel** with a distance of **(W/2 – 1")** from the center edge of the **Back panel** to the wide side of the **Back panel** and draw a straight line from top to bottom.

   See Fig. 10 for details.

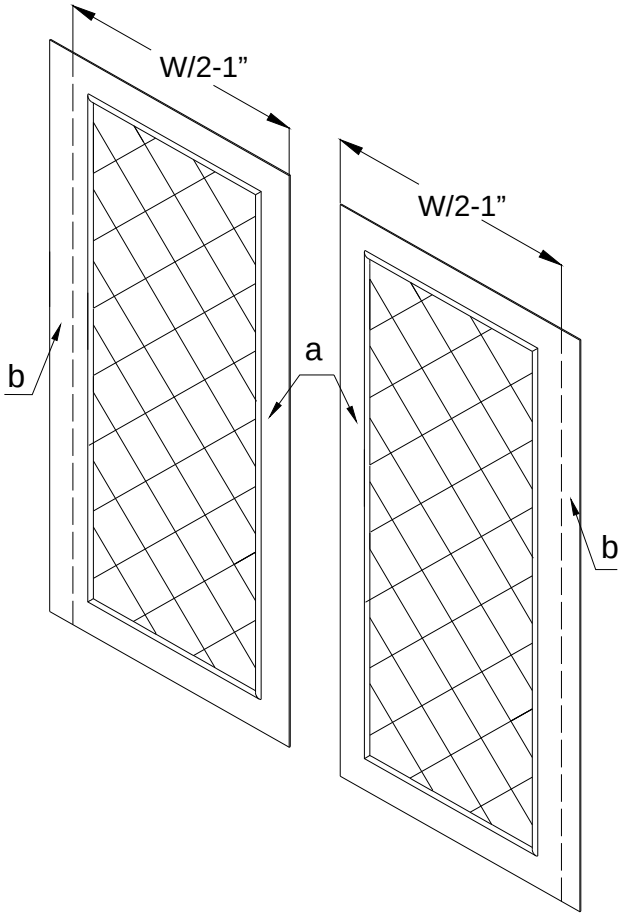


Fig. 10

8. Place the **Back panel (02)** on a flat piece of plywood or a particle board. Cut the side end of the **Back panel** by making a few deep scratches with a sharp industrial knife using a T-Square tool or a handheld jig saw.

   See Fig. 11 and Fig. 12 for details.

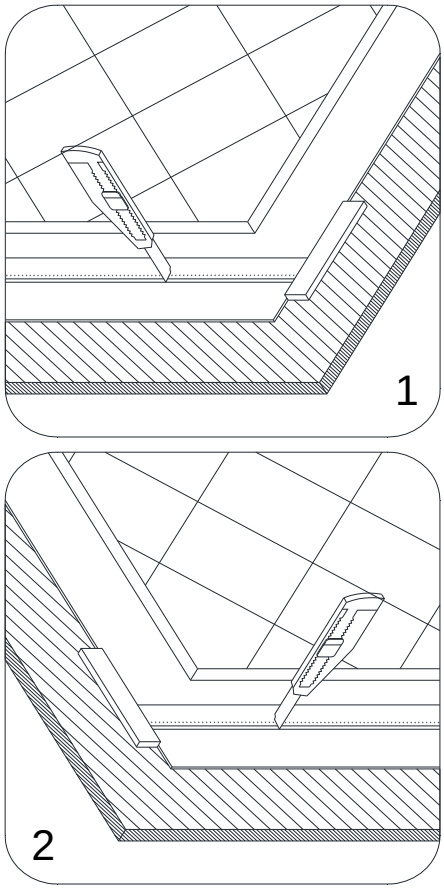


Fig. 11

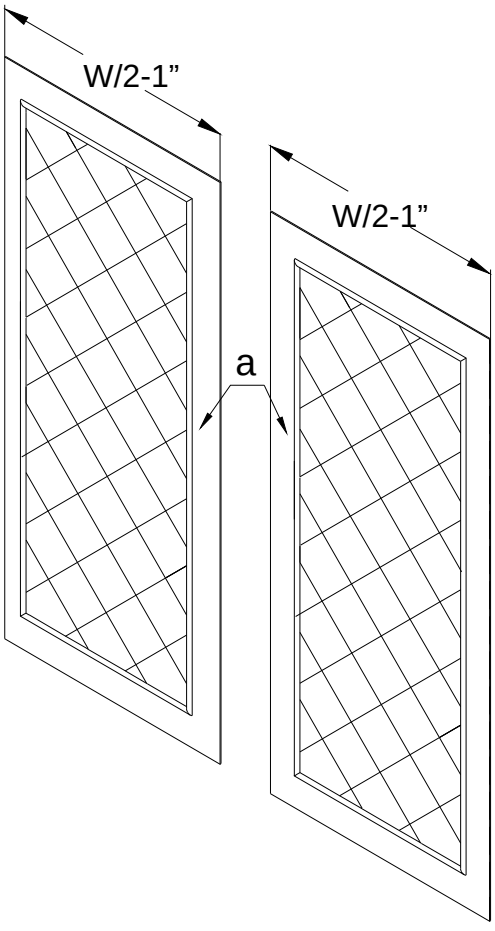


Fig. 12

9. Mount the **Center cover (05)** to the center of the back wall using the **Countersunk screws ST4.2×30 (07)**. Do not tighten the screws. Leave the **Center cover** loose on the wall.

   See Fig. 13 for details.

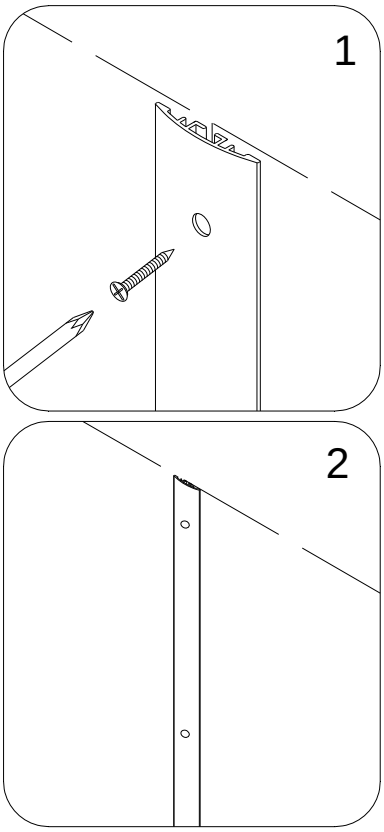


Fig. 13

10. Apply the sealant to the back of the left **Back panel (02).**

    See Fig. 14 for details.

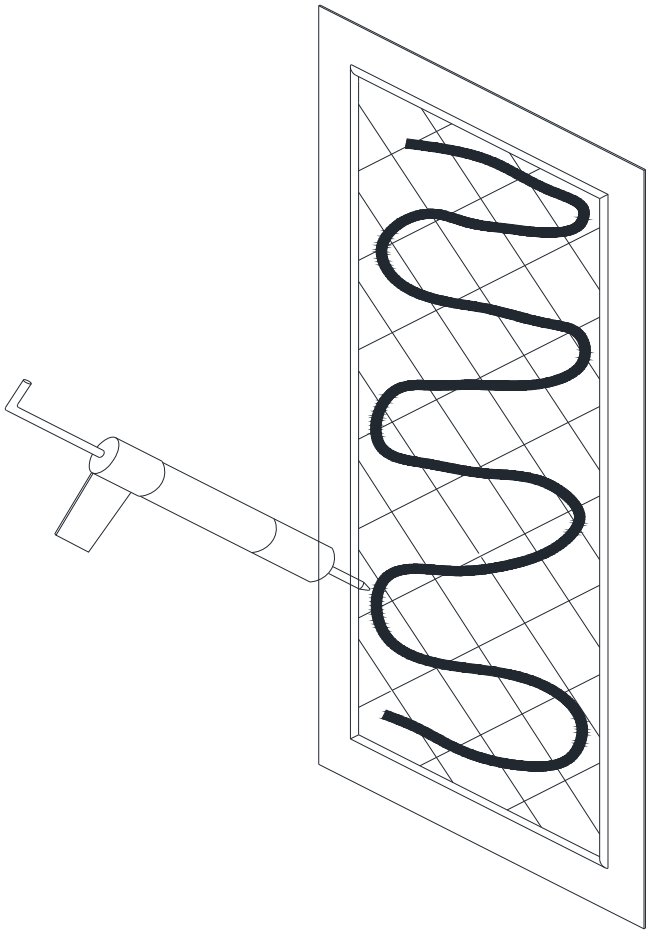


Fig. 14

11. Slide the right edge of the left **Back panel (02)** all the way behind the **Center cover (05)** and push the **Back panel** against the wall.
    You can adjust the position of the **Back panel** before the sealant sets.
    Apply equal pressure to the whole surface of the **Back panel** from top to bottom.
    Fasten the **Corner cover (04)** to the left corner of the back wall using the **Countersunk screws ST4.2×30 (07).** Do not tighten the screws.

    See Fig. 15 for details.

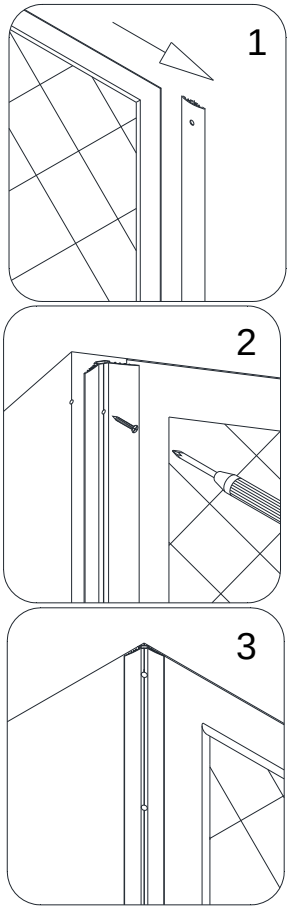


Fig. 15

12. Repeat Step 10 and Step 11 to install the right **Back panel (02)** to the right side of the back wall.

    See Fig. 16 for details.

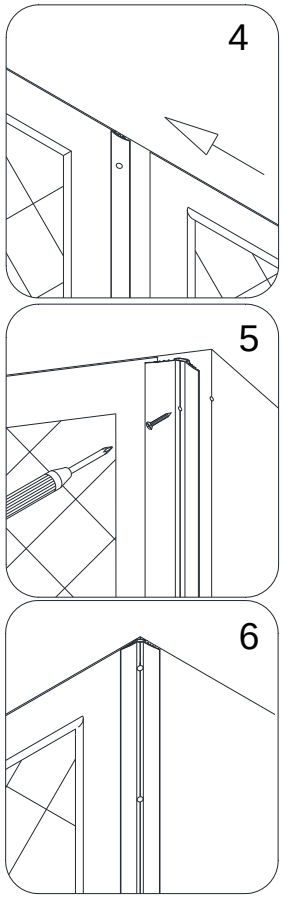


Fig. 16

13. Align both **Back panels** at the top and tighten the screws on the **Center cover (05)** to secure this assembly in place.

    See Fig. 17 and Fig. 18 for details.

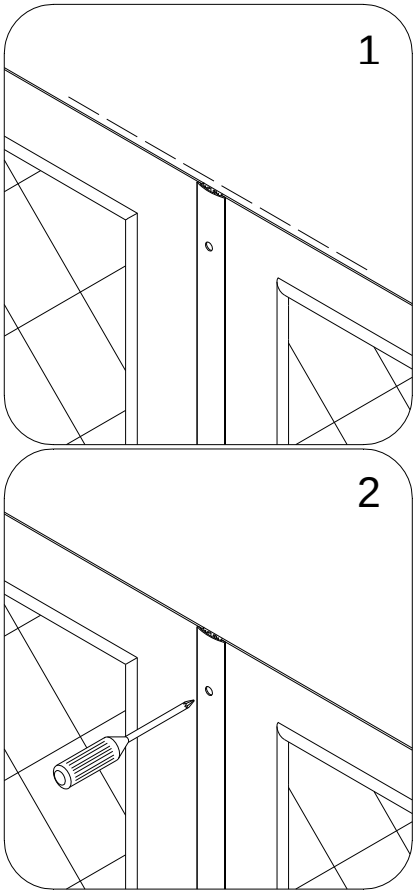


Fig. 17

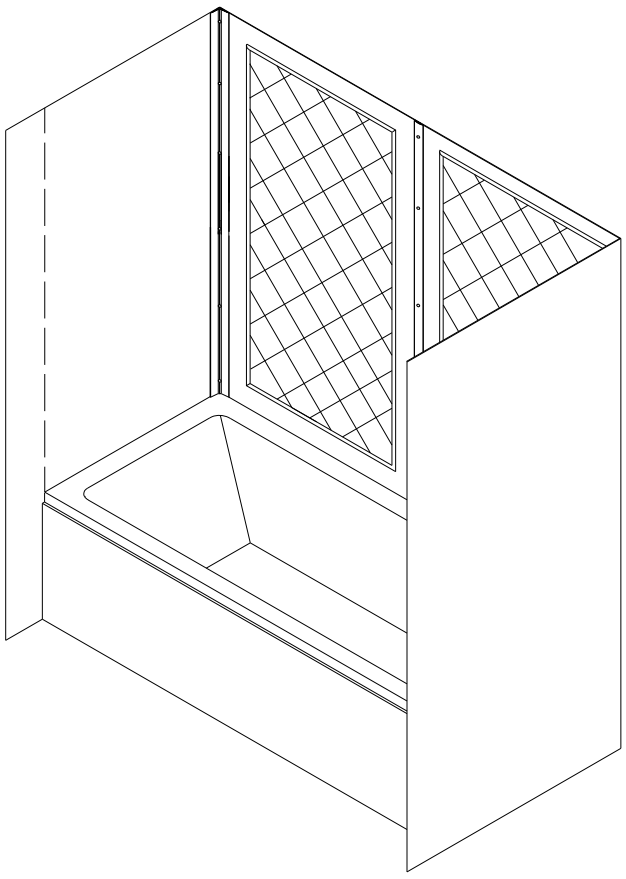


Fig. 18

14. Determine the position of both **Side panels (01)**.

NOTE:

a) Narrow side of the **Side panel** cannot be trimmed and should face the corner of the side wall.

b) Wide side of the **Side panel** can be trimmed to size of your measurements and should face the front of the tub.

Place a mark on the wide side of the **Side panel** with a distance of **D – 1”** from the corner side of the **Side panel** to the front edge and draw a straight line from top to bottom.

See Fig. 19 for details.

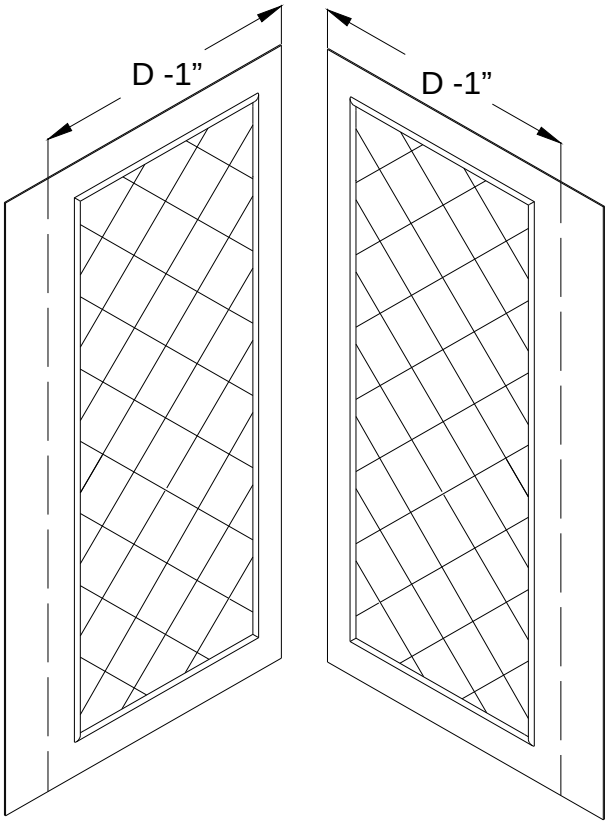


Fig. 19

15. Place the **Side panel (01)** on a flat piece of plywood or a particle board. Cut the side end of the **Side panel** by making a few deep scratches with a sharp industrial knife using a T-Square tool or a handheld jig saw.

See Fig. 20 and Fig. 21 for details.

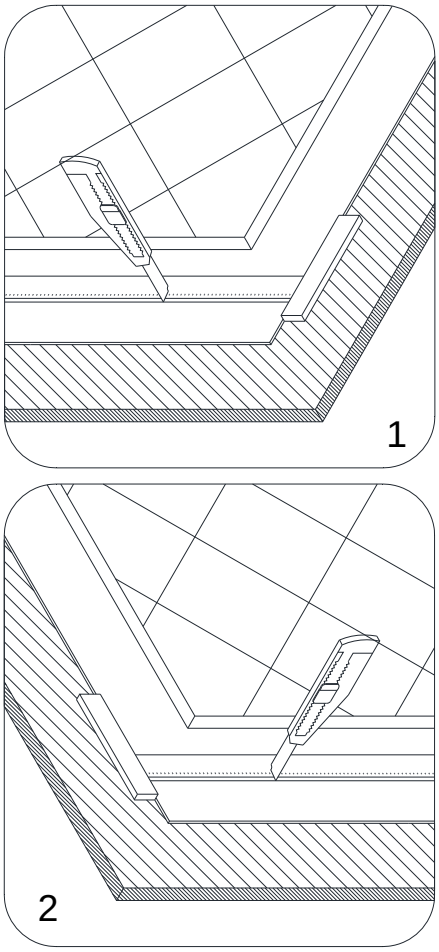


Fig. 20

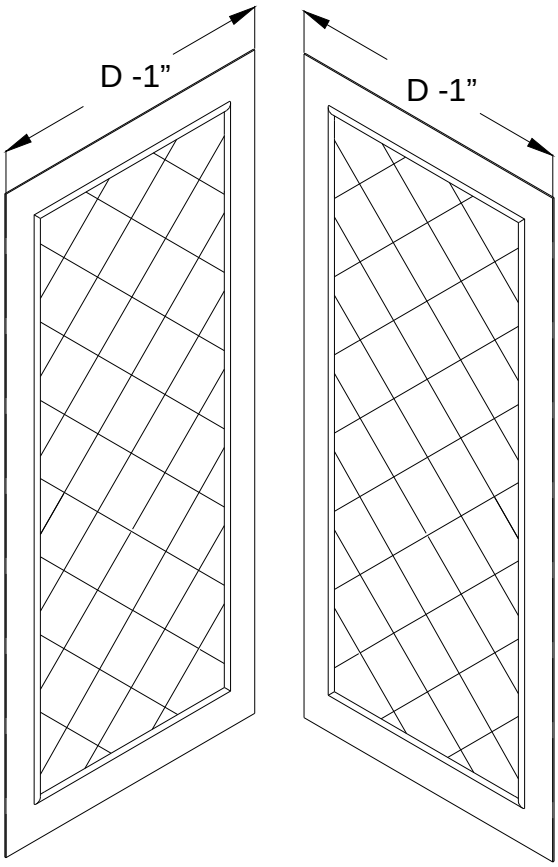


Fig. 21

16. Place the marks on the **Side panel (01)** which is going to the side wall with the fixtures according to the taken measurements in Fig. 4.
    Drill the holes in the **Side panel**. Mind using the proper diameter saw bit or a handheld jig saw.

    See Fig. 22 and Fig. 23 for details.

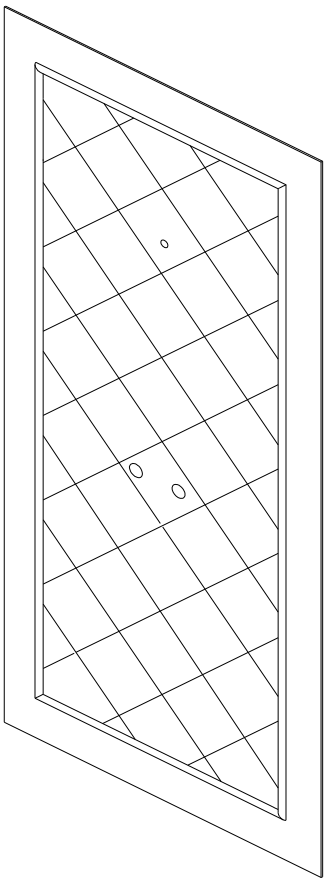


Fig. 22

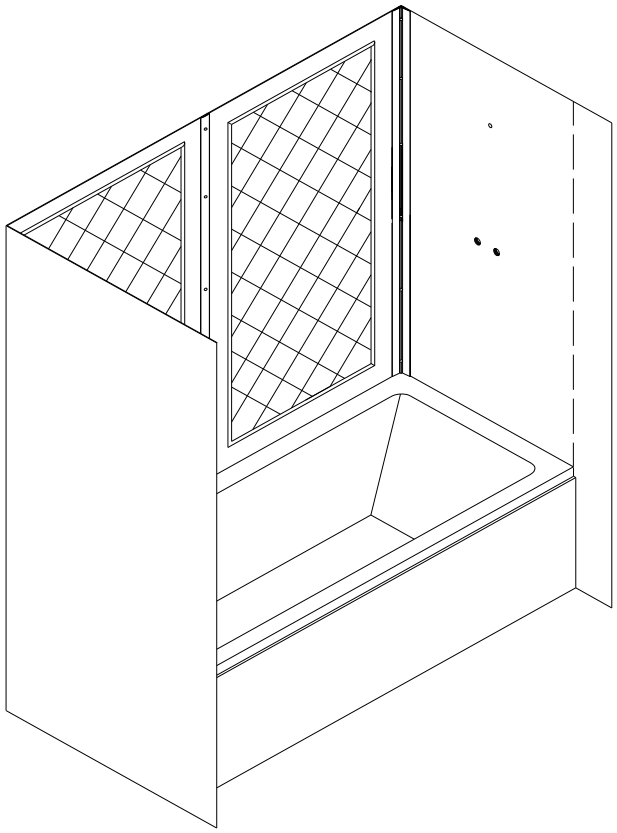


Fig. 23

17. Apply the sealant to the back surface of the **Side panel (01)**.
    Apply the sealant around the drilled holes and to the whole back side of the **Side panel**.

    See Fig. 24 for details.

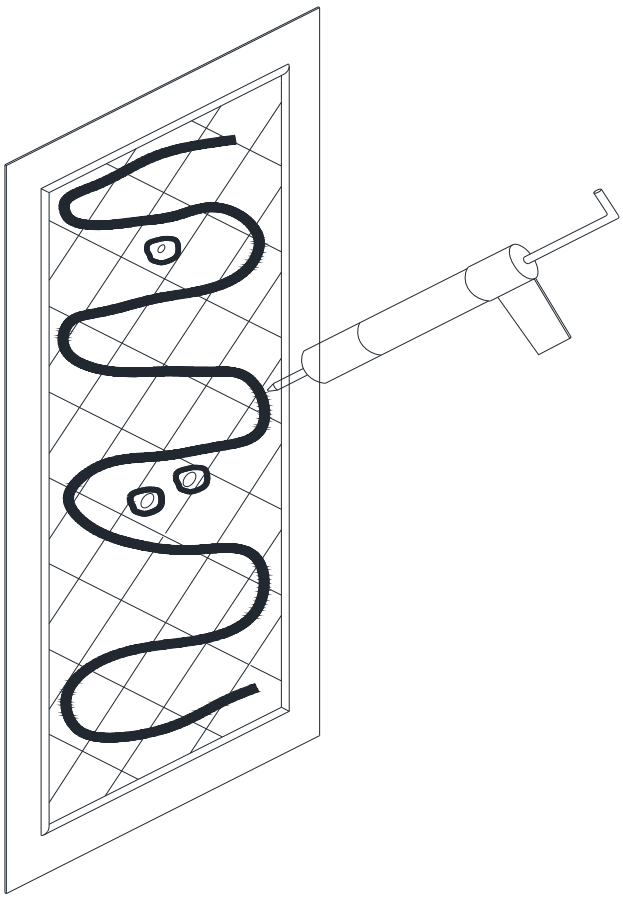


Fig. 24

18. Slide the edge of the **Side panel (01)** all the way behind the **Corner cover (04)** and push the **Side panel** against the wall.
    Align the top of the **Side panel** with the **Back panel** before the sealant sets. Apply equal pressure to the whole surface of the **Side panel** from top to bottom.
    Peel off the adhesive tape on the back side of the **Decorative edge molding (03)** and attach it to the front edge of the **Side panel**. Apply pressure to the **Decorative edge molding** from top to bottom.
    See Fig. 25 for details.

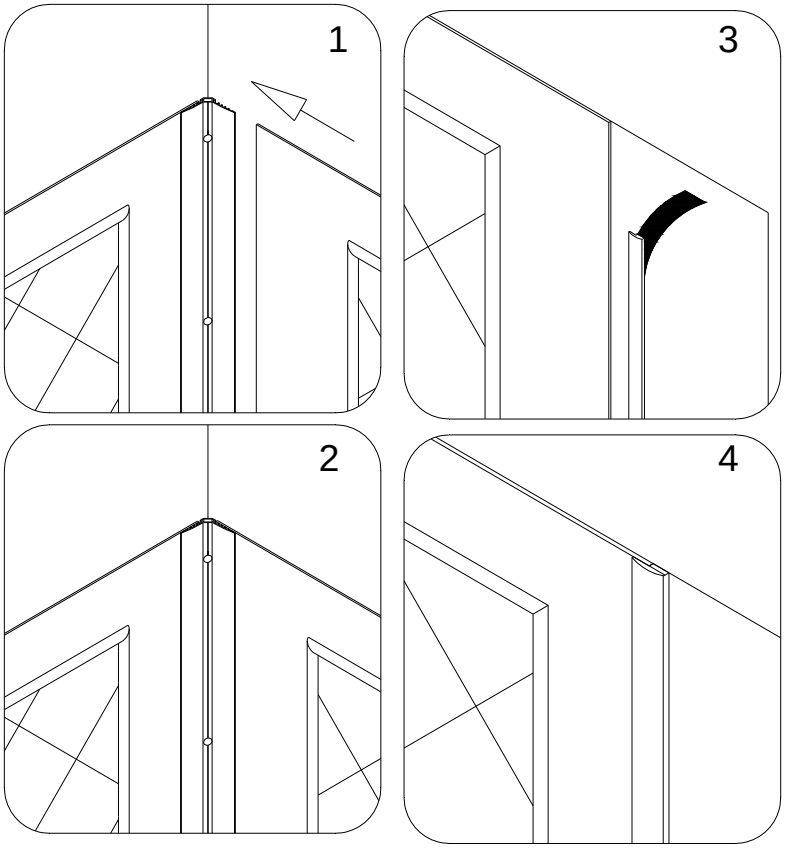


Fig. 25

NOTICE:
If you are installing a shower door with the wall profile, you can hide the edge of the **Side panel (01)** behind the wall profile.

See Fig. 26 for details.

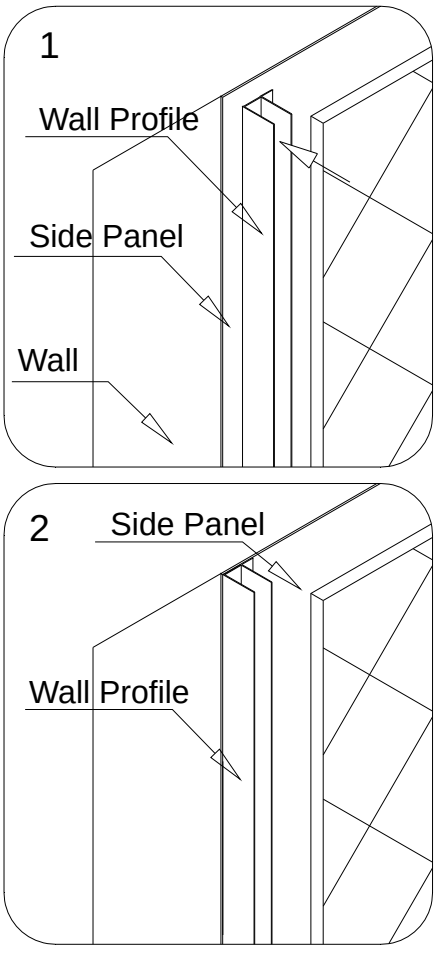


Fig. 26

19. Apply the sealant to the back surface of the **Side panel (01)** for another side wall installation.

    See Fig. 27 for details.

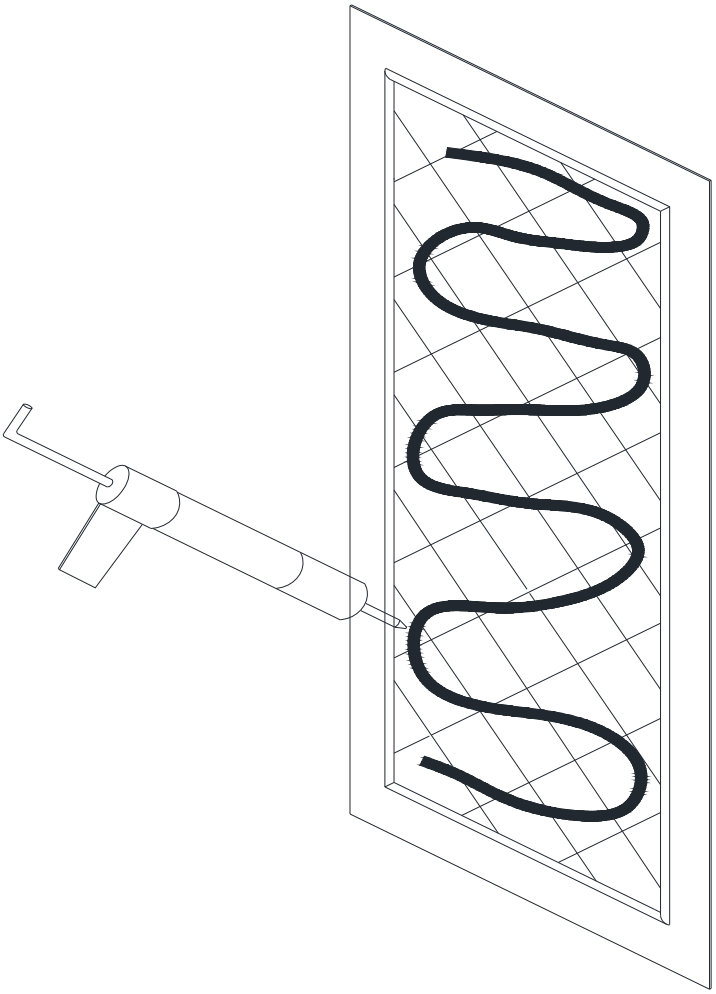


Fig. 27

20. Repeat Step 18 to install the second **Side panel.**

    See Fig. 28 and Fig. 29 for details.

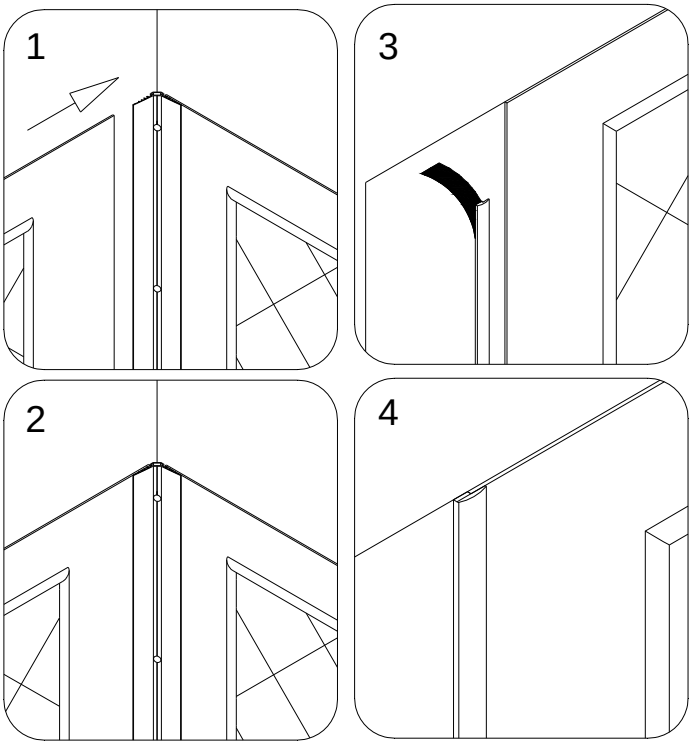


Fig. 28

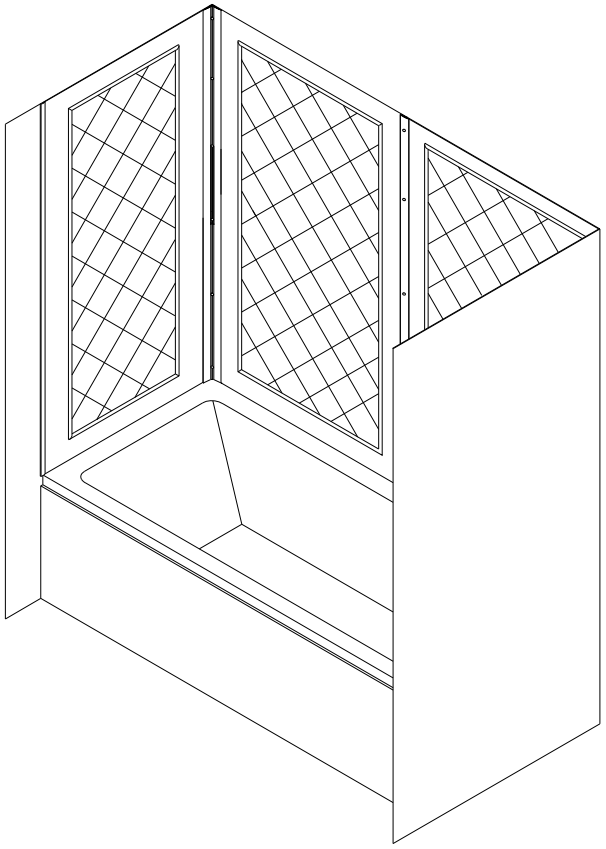


Fig. 29

21. Fasten tight the **Corner covers (04)** and the **Center cover (05)** to secure the **Side panels (01)** and the **Back panels (02)** in place.

    See Fig. 28 for details.

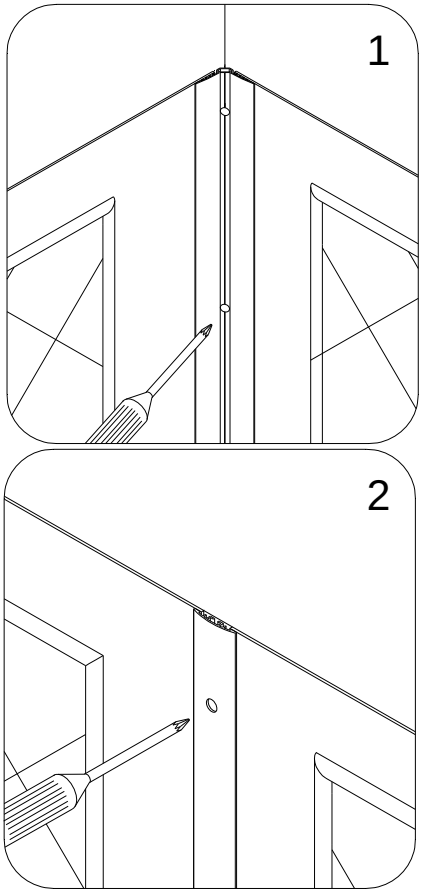


Fig. 28

22. Use decorative plugs to cover the screw holes in the **Corner covers (04)** and the **Center cover (05).**

    See Fig. 29 for details.

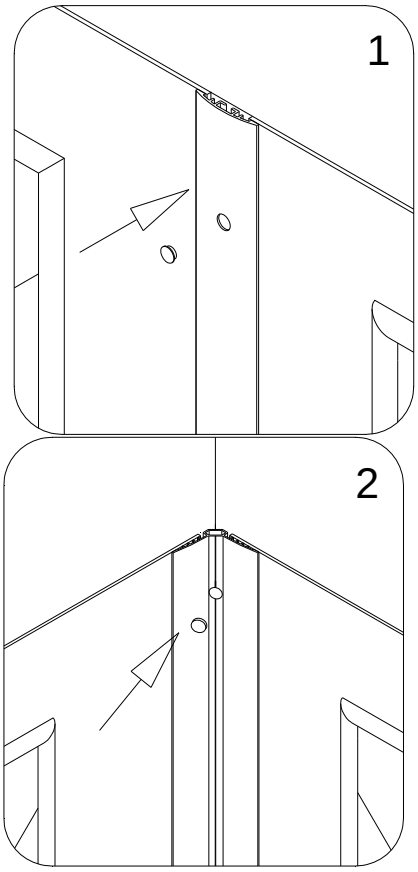


Fig. 29

23. Apply caulk along the top edge of the panels and along the connection of the bottom edges of the panels with the tub.

    See Fig. 30 for details.

    ATTENTION:
    Installation of QWALL-Tub is complete.
    If you want to install **Glass shelves (09)** to your Tub Wall, follow to the next step.

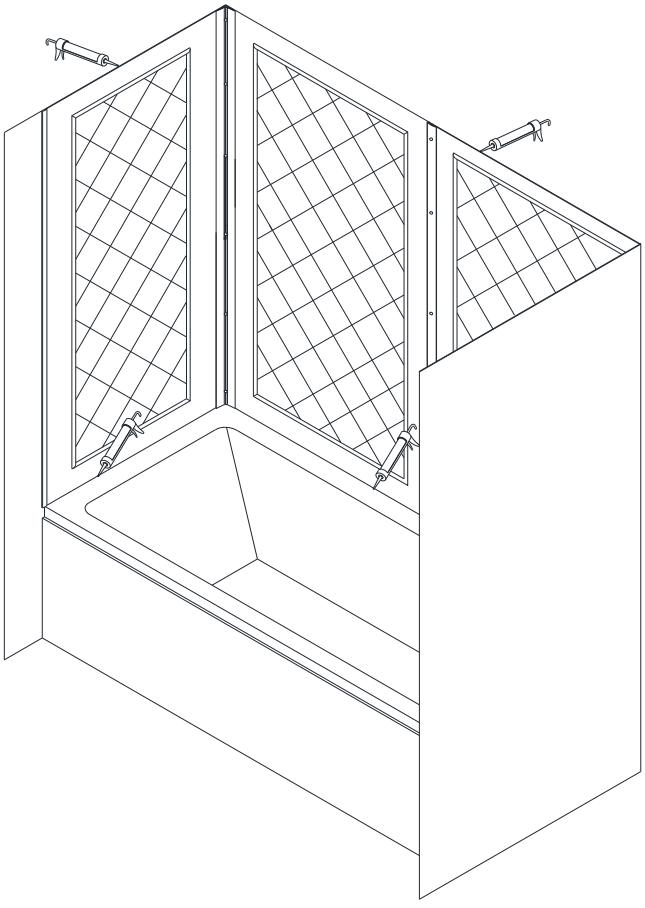


Fig. 30

Tub Glass Shelves Installation Instruction

24. Find the desirable height for the **Glass shelves (09)** and mark the locations on the wall**.**

    NOTE:
    The **Glass shelves** can be installed either two in one corner, or one in each.

    See Fig. 31 for details.

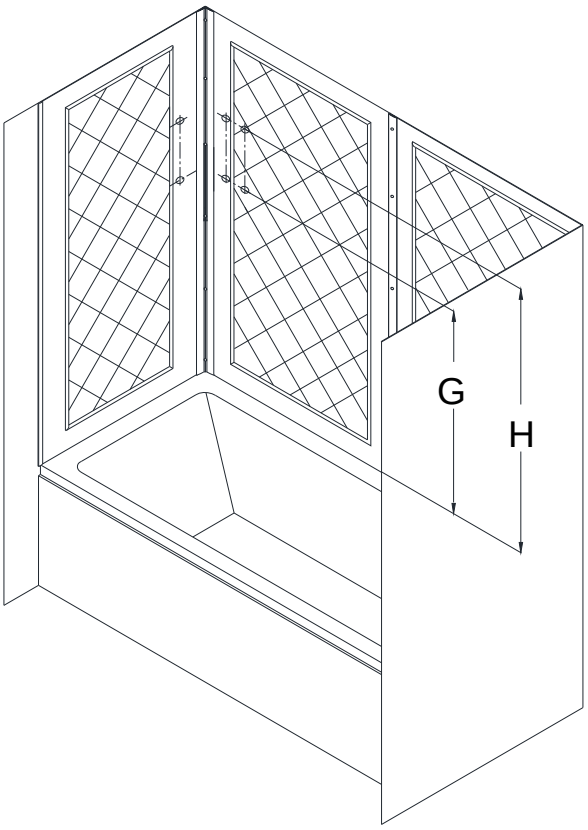


Fig. 31

25. Mark the location for the **Shelf brackets (10)** according to the measurements in Fig. 32.1.
    Drill the holes using **Ø5/16"** drill bit and insert the **Wall anchors (06).**

    See Fig. 32 for details.

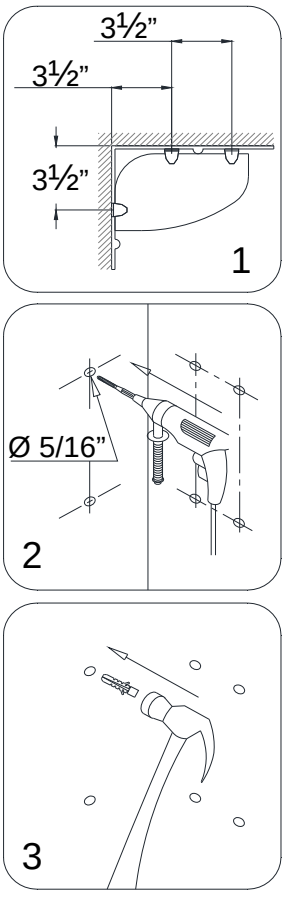


Fig. 32

10. Mount the **Glass brackets (10)** to the wall using the **Countersunk screws ST4.2×30**.

    NOTE: padded set screw of the Glass bracket should be facing down.

    Slide the upper **Glass shelf (09)** into the **Glass brackets** and tighten the set screws at the bottom of the brackets. Then slide the bottom **Glass shelf** in place**.** Tighten the set screws as well.

    See Fig. 33 and Fig. 34 for details.

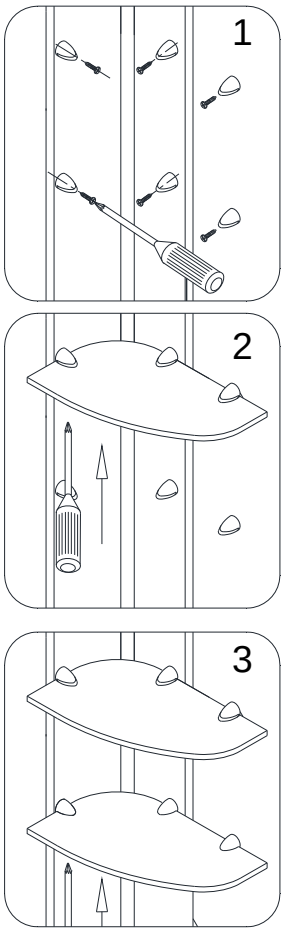


Fig. 33

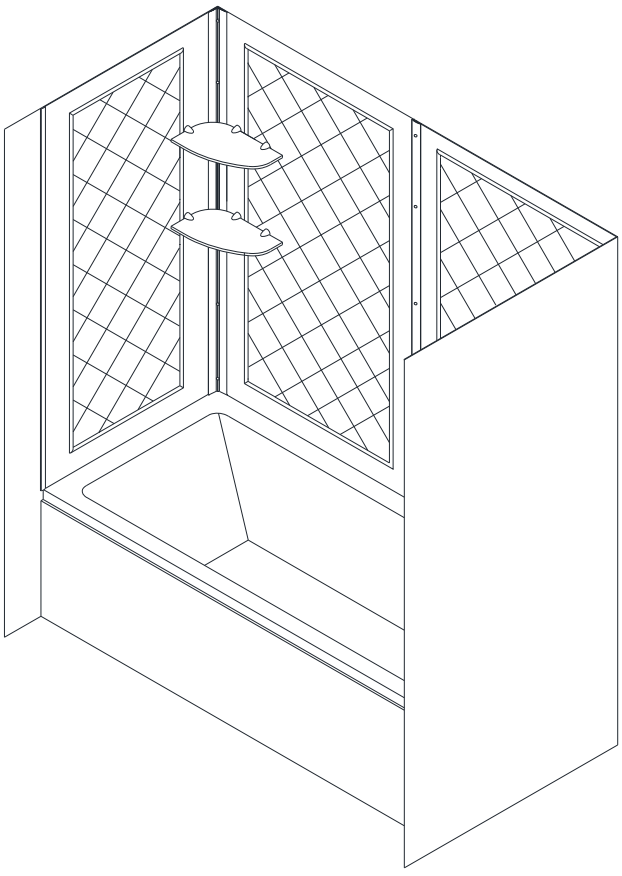


Fig. 34

Product maintenance

To insure long lasting life for your acrylic back walls, wipe them off after each use with a soft cloth. To clean the acrylic back walls use non-abrasive sprays or cream based cleaners. Never use abrasive cleansers, metal brushes or scrapers that could scratch or dull the surface.

Acrylic cleaning procedure:

Acrylic should be cleaned with warm water and a clean, nonabrasive cloth. If desired, a mild, nonabrasive detergent may also be used. Use only light pressure when cleaning. Avoid rubbing dirt or grit into the surface. Turn the cloth often and replace with a clean cloth frequently. Dry by blotting gently with a clean, dry cloth.

DO NOT USE:

Window cleaning sprays, alcohol, kitchen abrasive compounds, or solvents (such as acetone, gasoline, or thinners). Do not use ammonia based cleaning solutions on the acrylic as it will eat into the surface and cause it to damage.

How do you get scratches out of Acrylic?

For light scratches, use a buffing compound such as a car wax. Use the buffer or slightly buff the surface by hands until scratches disappear.

DREAMLINE™ EXCLUSIVE LIMITED WARRANTY AS OF MAY 6, 2013

This warranty extends only to the original owner/end-user for household use only and is not transferable to a subsequent owner. This warranty extends for a designated period of time, so long as it remains in use in its original place of installation. This warranty applies only to DreamLine products purchased from an authorized dealer in United States or Canada. Proof of purchase (original sales receipt) from the original consumer purchase must be provided with all warranty claims.

IN NO EVENT SHALL THE LIABILITY OF DREAMLINE EXCEED THE PURCHASE PRICE OF THE UNIT.

DreamLine products must be installed by a fully insured and licensed professional. Installation of DreamLine product by anyone other than fully insured licensed professionals shall **VOID THE WARRANTY**. DreamLine recommends that such licensed professionals have experience in the installation of bathroom products. Installation of certain products, including, without limitation, glass products (i.e., shower and tub doors) by an inexperienced installer may result in glass breakage and, consequently, cause personal injury or death.

PARTS ONLY WARRANTY

This warranty is extensive in that it covers replacement of all defects. LABOR CHARGES AND/OR DAMAGE INCURRED IN INSTALLATION, REPAIR, OR REPLACEMENT, AS WELL AS ANY OTHER KIND OF LOSS OR DAMAGE ARE EXCLUDED

COMMERCIAL USE AND OTHER EXCLUSIONS

This warranty excludes all industrial, commercial and business usage, whose purchasers are hereby extended a one (1) year limited warranty from the date of purchase for shower and tub doors, a three (3) month limited warranty from the date of purchase for vanities and sinks, with all other terms of this warranty applying except the duration of the warranty.

DREAMLINE JETTED AND STEAM SHOWER CABINS, DREAMLINE SHOWER COLUMNS AND DREAMLINE SHOWER SEATS ARE NOT INTENDED FOR COMMERCIAL USE AND THERE IS NO WARRANTY EXTENDED FOR THESE PRODUCTS FOR COMMERCIAL USE.

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WARRANTY TERMS

DreamLine will, at its election, repair or replace the product found by DreamLine in its sole judgment, to be defective within the warranty period under normal residential use and maintenance. The replacement of a product is limited to supplying a replacement product or part (same as existing or if not available, comparable product). DreamLine warranty obligation shall be discharged upon tender of parts, replacement or repair of the product. Purchaser's refusal to accept the tender terminates all warranty obligations and **VOIDS THE WARRANTY**. Cost of freight for returning products to DreamLine for repairs or replacement under this limited warranty are the responsibility of the customer. Cost of freight associated with shipping of replacement product or parts to the customer may be charged to customer. Any product replaced or repaired during the warranty period will be covered only for the remaining period of the original warranty. In no event will DreamLine be liable for costs of repair or replacement of any installation material, including but not limited to tiles, marble, etc.

DREAMLINE IS NOT RESPONSIBLE FOR INSTALLATION, REMOVAL OR REINSTALLATION COSTS OF ANY PRODUCT REQUIRING WARRANTY SERVICES.

Any modification or alteration of any DreamLine products will void the warranty. DreamLine product installations and repairs must be performed by either a DreamLine authorized agent or a licensed, insured and experienced professional contractor - installation or repairs performed by any other party shall void the warranty. This warranty shall not apply to breakage or damages caused by normal wear and tear, fault, carelessness, abuse, misuse, misapplication, improper maintenance, alteration or modification of the unit, as well as chemical or natural corrosion, accident, fire, flood, act of God or any other casualty. Improper care and cleaning will void the warranty. Use of cleaners containing abrasive cleansers, ammonia, bleach, acids, waxes, alcohol, solvents or other products not recommended for chrome or similar finish, glass or acrylic will void the warranty. For additional product maintenance instructions please refer to product installation manual. DreamLine is not responsible for any issues arising in connection with errors or omissions in information provided on DreamLine's websites. The warranty does not extend to any non-DreamLine plumbing or components installed by installers, end users or by any party other than DreamLine.

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DreamLine is not responsible for product code compliance or for verifying building code restrictions on installation or use and any such compliance is excluded from this warranty. DreamLine reserves the right to modify this warranty at any time - such warranty modifications will not alter the warranty applicable at the time of sale of the products in question. The warranty terms for specific products for consumer (non-industrial, non-commercial, non-business use only) are:

SHOWER BACKWALL, SHOWER CABINS (JETTED & STEAM)

DreamLine warrants shower backwalls and shower cabins to be free from defects in workmanship for a period of one (1) year from initial date of purchase by the owner/end-user, contractor or builder from an authorized dealer.

SHOWER & TUB DOORS, SHOWER ENCLOSURES

DreamLine warrants shower doors, tub doors and shower enclosures to be free from defects in workmanship and materials under normal residential use for a period of five (5) years from the initial date of purchase by the owner/end-user, contractor or builder from an authorized dealer. Warranty for plastic strips shall be limited to one (1) year. Warranty for any part in Oil Rubbed Bronze finish shall be limited to one (1) year.

SHOWER BASES

DreamLine warrants shower bases to be free from defects in workmanship and materials under normal residential use for as long as the original consumer purchaser owns their home in which their product is installed.

SHOWER COLUMNS

DreamLine warrants shower columns to be free from defects in workmanship and materials under normal residential use for a period of one (1) year from the initial date of purchase by the owner/end-user, contractor or builder from an authorized dealer.

SHOWER SEATS

DreamLine warrants shower seats to be free from defects in workmanship and materials under normal residential use for a period of one (1) year from the initial date of purchase by the owner/end-user, contractor or builder from an authorized dealer. Warranty shall be VOID if the shower seat is not professionally installed on a properly reinforced wall.

VANITIES AND VESSEL SINKS

DreamLine warrants bathroom vanities and vessel sinks to be free from defects in workmanship and materials under normal residential use for a period of one (1) year from the initial date of purchase by the owner/end-user, contractor or builder from an authorized dealer.

STATE LAWS AND THIS WARRANTY

Some states/provinces do not allow limitations on how long an implied warranty lasts, or the exclusion or limitation of special, incidental or consequential damages, so these limitations and exclusions may not apply to you. This warranty gives you specific legal rights. You may also have other rights, which vary from state/province to state/province.

WARRANTY SERVICE

The following information will be required for you to file a Warranty claim:

1. Your name, address and telephone number
2. Product model number
3. Brief description of problem (please note that additional information such as a photo may be required to fully process your warranty claim)
4. Proof of purchase

You may submit this information by e-mail, mail or fax to:

DreamLine
Warranty Service Center
75 Hawk Road
Warminster, PA 18974
F:1-866-857-3638
T:1-866-731-2244
Warranty@bathauthority.com

TEL: 866-731-8378 – 215-957-1411
FAX: 866-227-9245 – 215-893-1780
WWW.BATHAUTHORITY.COM

For more information on DreamLine™ Tub Back Wall please visit www.BathAuthority.com